



## **Young Ambassador Role Profile**

### **Who are Young Ambassadors?**

The Young Ambassadors are a group of young residents aged 16 – 26 who will work with Network Homes to identify and deliver projects that meet various needs, be they for young people specifically or for the wider community generally. Young Ambassadors will help Network Homes understand young peoples' experiences by raising concerns and sharing ideas in making improvements to services or the wider community.

### **Who can become a Young Ambassador?**

As long as you are between the ages of 16 and 26 and live in a Network Homes property, you can be part of the Young Ambassadors. You will need to be interested in working together with Network Homes to help improve our services and the wider community.

### **What skills will I need?**

You don't need any formal qualifications to be a Young Ambassador. We'll give you training and ongoing support. But you'll need to be committed, enthusiastic and feel comfortable talking to people.

### **How much time is needed for this role?**

To get you started, you will be asked to attend a half day training session. We will then support you throughout your time as an Ambassador with opportunities to attend workshops, events and job shadowing. We know Young Ambassadors may have varying levels of availability throughout the year so all we ask is, you commit to a minimum of 2 hours a month.

### **How much impact will this have?**

Your input is invaluable as we will share your ideas with our Local Resident Panels and promote projects and ideas the Young Ambassadors suggest. This will mean your views will ensure our services are tailored to suit the needs of younger residents and create opportunities for the future.

## **What's in it for me?**

Becoming a Young Ambassador gives you access to opportunities might not find anywhere else. Whether you're in full time education or a young professional, looking to take their next step in your career, you'll get practical, real-life experience and if you want, a work placement that's tailored to you.

You'll be recognised in your community as a proud 'Resident for change' with the ability to make a difference for people just like you. You'll be given 'behind the scenes' insight into the business with opportunities to advance your influencing and networking skills.

## **Adhering to your tenancy agreement**

Involved residents shape services, monitor performance, agree actions for service improvement and hold Network Homes to account. It is therefore important that involved residents lead by example in adhering to the conditions of their tenancy agreements. The expectation for all involved residents is that they:

- are not in arrears, or if so must have a payment plan in place,
- do not commit anti social behaviour (ASB).

### Arrears

If you fall into arrears please speak to your income officer as soon as possible. Payment plans can be agreed and arranged with the Income team. As long as the payment plan is being followed then involvement may continue.

### ASB

Anyone subject to investigation and found to be responsible for high level antisocial behaviour, will not be permitted to participate in involvement opportunities with immediate effect.

Being found to be responsible for low level ASB may be temporarily excluded from involvement activities. This will be considered on a case by case basis taking into account the nature of ASB and the individual's history of anti social behaviour.

The above applies to all, regardless of tenure.

## **How do I become a Young Ambassador?**

To apply to be a Young Ambassador, or for more information, please contact the Resident Engagement Team on 0300 373 3000 or email [get-involved@networkhomes.org.uk](mailto:get-involved@networkhomes.org.uk).