

Safety in your building

8 September 2020

Eaton Plaza,
Elmfield Way,
Westminster,
W9 3UH

Dear Residents,

Cherry pickers going up from Monday 14 September

We will be investigating the external wall finishes on Eaton Plaza, following advice the Government has issued to landlords.

We're doing these precautionary investigations to check if the external wall system – the outer wall, insulation etc. – has been installed correctly and is compliant with building regulations.

Scaffolding

We will be putting up a cherry picker (raised platform) on **Monday 14 September** in different locations around Eaton Plaza – our contractors Industrial Access Services are working with our consultant surveyors John Rowan and Partners and our fire consultants International Fire Consultants (IFC) to decide the best place on site. We expect this to take five days, but this is dependent on weather. Afterwards we will put things back to the way they were.

The results

Once the investigations are finished our fire engineers IFC will determine a course of action and we will be in touch again to let you know the results. If you have any questions, please email get in touch on **0300 373 3000** or email customerservice@networkhomes.org.uk.

As you'll have seen above, we're going to be sending you further updates by email, as this will be quicker and easier. Please ensure you let us know your details. We may already have yours on file, so I apologise if you've already sent yours over.

Kind regards

Sam Drinkwater
Neighbourhood Team Leader (Building Safety)

We've moved to a new Wembley Park head office!
Our new address is:
The Hive,
22 Wembley Park Boulevard,
Wembley, HA9 0HP.

Please update your records with our new head office address and ensure you use the new details if you need to get in touch or send any documents to us in the post.



Network Homes

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk
customerservice@
networkhomes.org.uk
0300 373 3000

Have you given us your contact details?

We're going to be sending you several updates about safety in your building and we want to make it as easy as possible for you to read them.

So that we can be mindful of giving you value for money, being sustainable and saving time on posting letters, we'd prefer to send email updates.

Please send your:
> Name
> Address
> Postcode
> Email address
> Phone number
to customerservice@networkhomes.org.uk.

That way you'll find out what's going on quickly and easily file it for your records. We'll make sure your details are updated on our system too.

Please check out our privacy policy on our website for more info.