

## Safety in your building



1 October 2020

Tan House, Aldermans House, Upton House, Hamella House, Sadler Place,  
Ward Lane, 14A-C Kenworthy Road,  
Kenworthy Place  
Homerton  
E9 5QQ

The Hive  
22 Wembley Park Boulevard  
Wembley  
HA9 0HP

[www.networkhomes.org.uk](http://www.networkhomes.org.uk)  
customerservice@  
networkhomes.org.uk  
0300 373 3000

Dear Residents,

### Update on progress of remediation discussions at your block

In our letter dated 29 July, we said we would update you on the progress of the remediation of your block in two months.

We're still working with the warranty provider to see if they will agree to pay for remediation work, so that Network Homes and leaseholders are not liable. These talks are complex and are taking longer than anticipated, which is why we're aren't able to share any more concrete information at this time.

As we're working with another organisation we are not in full control of the timeline, but please be assured we are doing everything we can to resolve this situation on your behalf. In our experience at our other schemes, these types of discussions can take months to reach a resolution, so we could still be a couple of months away from reaching an agreement.

Once we have finalised discussions, we will write to you again to let you know next steps. While this may not be the news you are hoping for, I hope this reassures you that we are doing everything we can in this situation.

If you have any questions, please get in touch at [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

Kind regards

A handwritten signature in black ink, appearing to read "sah".

Sam Drinkwater  
Neighbourhood Team Leader (Building Safety)