

Charlotte Blackburn

From: Network Homes and SW9 Community Housing <Network.Homes@r1.dotmailer-email.com>
Sent: 12 October 2020 10:26
To: Charlotte Blackburn
Subject: Test: Latest update about Park Heights



Latest update

Park Heights

We trust you have been keeping safe in these unprecedented times. Below is an update regarding the ongoing works at Park Heights.



Working measures during coronavirus

We have a number of measures in place:

1. Change in working hours to avoid operatives from using public transport at peak times.
2. Cladding installation will now commence to the rented block under new PPE rules.
3. New PPE measures are in place to allow workers to work within 2m of each other; Face mask and safety glasses must be worn when working within 2m.

Workers arrive at **7.30am** and start at **8am**, and they finish at **5pm** and leave site by **5.30pm**.

Book your sprinkler test - last chance

Sprinkler tests are coming around again so our contractor AJS will be contacting you to arrange an appointment. This is so they can carry out a necessary service of the sprinkler system. Please make sure we have your up to date contact details. If you haven't got an appointment yet, please call AJS to arrange on **020 8597 7000**.

It is crucial that we have access to carry out a service in your home - this is for the safety of your household and your neighbours. If we're unable to get access to your home to test the system, we will have to pursue further action. **Please book an appointment as soon as possible.**

Update to working hours - Saturdays

Landscaping

You'll be aware from our last few newsletters that there has been a delay the programme as Hill needed to fix an issue on level 11. They are making every effort to ensure the cladding works are completed to the programme end date for the leaseholder block.

For this to keep to schedule, Hill will be working on Saturdays for five weeks starting Saturday 3 October, 8am-4pm. We hope you understand that this is necessary to get the work finished as soon as possible. You should also have received a letter about this.

Leasehold programme

FLOORS	CLADDING START	CLADDING FINISH	DECKING START	DECKING FINISH	SCAFFOLD REMOVAL
Sky Garden	Complete	Complete	Complete	Complete	Complete
19	Complete	Complete	Complete	Complete	Complete
18	Complete	Complete	Complete	Complete	Complete
17	Complete	Complete	Complete	Complete	Complete
16	Complete	Complete	Complete	Complete	Complete
15	Complete	Complete	Complete	Complete	Complete
14	Complete	Complete	Complete	Complete	Complete
13	Complete	Complete	Complete	Complete	Complete
12	Complete	Complete	Complete	Complete	Complete
11	Complete	Complete	Complete	Complete	Complete
10	Complete	Complete	Complete	Complete	Complete
9	Complete	Complete	Complete	Complete	Complete
8	Complete	Complete	Complete	Complete	Complete
7	Complete	Complete	Complete	Complete	Complete
6	Complete	Complete	Complete	Complete	Complete
5	Complete	Complete	Complete	Complete	25/09/20
4	Complete	31/07/20	Complete	Complete	08/10/20
3	Complete	07/08/20	Complete	Complete	21/10/20
2	Complete	14/08/20	Complete	Complete	03/11/20
1					

Rented programme

We have experienced some delay to our rented block programme, due to the delivery of materials from China. The processed and finished panels have now arrived on site.

FLOORS	CLADDING START	CLADDING FINISH	DECKING START	DECKING FINISH	SCAFFOLD REMOVAL
Sky Garden	Complete	Complete	Complete	Complete	Complete
14	Complete	Complete	Complete	Complete	02/10/20
13	Complete	Complete	Complete	Complete	15/10/20
12	Complete	Complete	Complete	Complete	28/10/20

11	Complete	Complete	Complete	Complete	10/11/20
10	Complete	28/09/20	Complete	12/10/20	23/11/20
9	Complete	05/10/20	Complete	19/10/20	04/12/20
8	Complete	12/10/20	Complete	26/10/20	17/12/20
7	Complete	19/10/20	Complete	02/11/20	13/01/21
6	Complete	26/10/20	Complete	09/11/20	26/01/21
5	Complete	02/11/20	Complete	16/11/20	08/02/21
4	Complete	09/11/20	Complete	23/11/20	19/02/21
3	Complete	16/11/20	Complete	30/11/20	04/03/21
2	Complete	23/11/20	Complete	07/12/20	17/03/21
1					

Cladding update

Leasehold block

By the end of tomorrow (Friday), scaffolding will be removed down to **level 5.5** (pictured). Work to the **level 6** slab edges on the east and north elevations are underway.

All tiling replacement has now been completed, with balconies on **level 1** being the only exception. Furthermore, all trees on the sky garden have now been replaced (below).





Rented block

Work to the affordable block backing structure has now been completed. In



addition, work to the affordable block lift overrun panels, and affordable sky garden are now complete. Balcony cladding work is now complete to **levels 14, 13, 12 and 11**. Cladding work to **level 15** south elevation is now complete and has been inspected by Wintech. Work to the **level 14** south elevation backing structure and the installation of cladding panels are now complete. Sky garden internal work is now complete. We have now commenced with balcony cladding work to **level 10**.

Decking work has now been completed to **levels 14, 13, 12 and 11**. Work to the sky garden is now complete and lights have now been installed. All trees on the sky gardens have now been replaced.

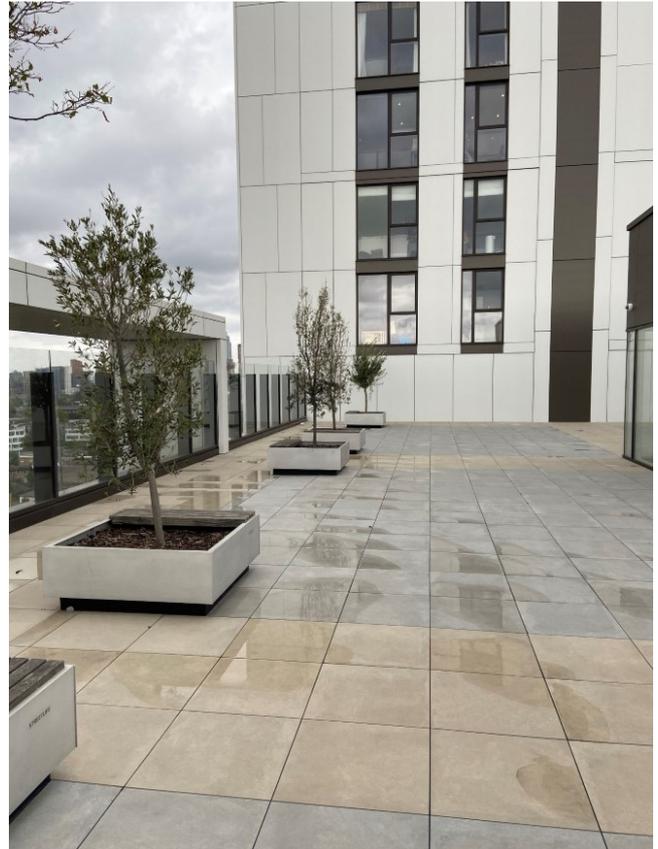




Landscaping

Trees in the planters have now been replaced on both sky gardens, with further shrub planting work to take place next week.

The landscaping work to the tiling compound will start on 8 December, and be completed by 11 January 2021. In addition, landscaping work to the cladding compound will start on 12 April 2021, and be completed for 30 April 2021.



Rented block balcony lights

We've started disconnecting balcony lights again. Before we do your balcony lights, we'll need you to fill out a Covid-19 declaration form before an appointment. The electrician will only enter your apartment once the form has been received. They will wear face masks and gloves and we expect them to take about 15 minutes. A new set of PPE will be used for each appointment.

To arrange an appointment, please contact Hill's resident liaison on free phone **0800 032 6760** (available 8am to 8pm seven days a week) or email residents@hill.co.uk. They will also be able to provide you with a declaration form.

Fire safety in your block

Despite the coronavirus pandemic, the fire evacuation arrangements have not changed.

If there's a fire, please follow the established fire evacuation arrangements, following current government guidance. We appreciate this may be challenging in light of social distancing, but we ask for your support.

In the event of a fire, the primary risk is from smoke/fire, so you must evacuate. If you can while evacuating, please wear a mask and gloves and evacuate safely and calmly. When you have reached the evacuation meeting place, please ensure your household remains two metres from the next household. Staff on site will be there to support you in evacuating while still maintaining social distance where possible.

A few reminders:

- No items should be stored in communal areas.
- Escape routes must be kept clear at all times. Any items found will be removed and disposed of.
- If you need help to develop an evacuation plan for your household or if you aren't able to self-evacuate, please get in touch.

[Give us feedback on this email](#)

Got a question?

If you've got a question, please email parkheights.communication@networkhomes.org.uk and we'll get back to you.

If you have any repairs issues, please email info@sw9.org.uk as usual.

Network Homes, The Hive, 22 Wembley Park Boulevard, Wembley, HA9 0HP. Registered number 7326.

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