

Safety in your building

18 November 2020

Vantage Point,
Berger Road,
Hackney,
E9 6FL

Dear Residents,

Webinar on building safety – Tuesday 24 November

As you'll know, we've been carrying out investigations into the external wall system at your building recently. We now have more information on what will be happening at your block in terms of repairs to the issues we've found.

We'll be holding a webinar on **Tuesday 24 November** at **6.30pm** – it will last for an hour. We've given you a week's notice for this webinar, as we've got some news we'd like to share with you as soon as possible.

During this webinar, we'll give a presentation covering the following:

- The work we'll be doing at your buildings and how long it could take
- The development's insurance policy
- The fire alarm system
- Q&A session.

If you have questions or queries about other matters, please get in touch with us in the usual way so we can dedicate this time to answering your queries on building safety.

Technology details

Because of coronavirus we'll be holding this session online on Microsoft Teams – you do not need to have a paid Microsoft account to be able to access this webinar. You can either download the Teams App or watch within your browser. You'll be able to hear and see us, but your camera and microphone won't be switched on. You'll be able to ask us questions through a dedicated chat function.

If you think you'll have trouble getting access to Microsoft Teams, please email charlotte.blackburn@networkhomes.org.uk.

How to access

Click on the link in the purple box, which will take you to a webpage where you'll be able to access the meeting and Slido link. Please click on the Teams link a couple of minutes before the meeting starts on the 24th. This will give you time to login or download Teams if you need to.

Submit a question beforehand

If you'd like to submit a question, you can do so on Slido. Simply visit [slido.com](https://www.slido.com) and enter the meeting code #35313 (this will be open from Wednesday 18 November). You'll be able to ask questions on Teams during the webinar as well.



Network Homes

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk
customerservice@
networkhomes.org.uk
0300 373 3000

Access the meeting

You can access the meeting and the link to the Slido to ask questions by visiting www.networkhomes.org.uk/buildingsafetymeetings.

Fire Alarm Incident

A manual call point at the entrance lobby of Boss House was activated at 5.38pm on Saturday 14 November. The concierge and fire warden again witnessed local youths (who are not residents) running away from the scene.

The fire service attended during the evacuation and, in line with procedure, inspected the site and confirmed it was safe for residents to return home.

The fire alarm system operated effectively, albeit sounding when someone maliciously activated the manual call point.

We have taken the following steps to keep these malicious incidents to a minimum:

- The fire warden, from Monday 16 Nov, will be stationed at the cleaners' room in Bowman House where they have a view of the courtyard area and the entrance of Boss House.
- The neighbourhood team continue to work with the police to identify the youths and look at a legal remedy to keep trespassers out of the building.
- We are continuing to improve the alarm system and have ordered anti-tamper covers for the manual call points in the low-rise buildings.
- The building safety team are working with AJS (our fire safety engineers) to see if there are further practical measures, we can work into the system to negate the risk of this malicious activity.
- Hourly patrols of the site will continue.

Please report any suspicious activity, or youths gathering in communal areas to the onsite security. Thank you for your continued support during these ongoing investigations.

Kind regards

Sam Drinkwater
Neighbourhood Team Leader (Building Safety)