



4 December 2020

All Residents
4 Curtis Lane
Wembley
HA0 4FW

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk
customerservice@
networkhomes.org.uk
0300 373 3000

Dear Residents,

Lift vandalism at Curtis Lane

Network Homes wants you and your families to live in a clean, safe and happy environment.

We're aware that the lifts in your building has been repeatedly vandalised which has resulted in them being out of service. This affects all residents who are being forced to use the stairs including some of your vulnerable neighbours who might rely on the lifts.

Vandalism of private property is a criminal offence and we will take legal action against those who are found to be responsible. If they are found to be a Network Homes tenant then we could consider eviction, not renewing their tenancy or recharging them.

Not only is this damage criminal, it also comes with a financial cost to repair the lifts that could see an increase in your service charge.

As residents you are responsible for the behaviour of members of your household and we would encourage you to so please speak to your children or anyone living in your home about this serious issue to ensure that the lift is used in an acceptable manner.

If you witness anyone vandalising the block or the lifts then please report this to us.

If you would like to discuss further, please do not hesitate to get in touch on 0300 373 3000.

Yours sincerely

A handwritten signature in black ink, appearing to read "Shantel Anderson".

Shantel Anderson
Neighbourhood Officer