

Safety in your building



22 December 2020

Langhorne Place,
Flowers Close,
Dollis Hill,
NW2 7BF

Dear Residents,

Scaffolding going up week of 4 January, with investigations the week after

We will be investigating the external wall finishes at Langhorne Place, following advice the Government has issued to landlords. We're doing these precautionary investigations to check if the external wall system – the outer wall, insulation etc. – has been installed correctly and is compliant with building regulations.

Scaffolding and investigation

We will be putting up scaffolding in different locations around the blocks – we will need to erect scaffolding in the garden/terrace of two flats and will get in touch with those households separately to go over what will happen and any questions they may have.

Scaffolding will start to go up from **Monday 4 January** and we expect to start the investigations on **Monday 11 January** – these dates are weather dependent. Investigations should last about a week but this depends on what is found. Afterwards we will put things back to the way they were.

The results

Once the investigations are finished, we will be in touch again to let you know the results. If you have any questions, please email customerservice@networkhomes.org.uk.

If it becomes apparent that we will need to do some repair work to your building, we will organise a webinar where we will go through what we have found, what will happen next and you'll be able to ask us any questions you may have.

As you'll have seen above, we're going to be sending you further updates by email, as this will be quicker and easier. Please ensure you let us know your details. We may already have yours on file, so I apologise if you've already sent yours over.

Yours faithfully

Carla Ferrarello
Project Manager (Building Safety)

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Have you given us your contact details?

We're going to be sending you several updates about your building and want to make it easy for you to read and access them.

So that we can be mindful of giving you value for money, being sustainable and saving time on posting letters, we'd prefer to text you updates.

Please send your:

- > Name
 - > Address and postcode
 - > Email address
 - > Phone number
- to customerservice@networkhomes.org.uk.

This way you'll find out what's going on quickly and easily file it for your records.

We'll make sure your details are up to date on our system too. Please check our privacy policy on our website for more info.