

URGENT LETTER

The Resident(s)
Quayside House
Kensal Road
Kensal Green
W10 5BE

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk
customerservice@
networkhomes.org.uk
0300 373 3000

Wednesday 30 December 2020

Dear Resident(s),

Re: Coronavirus Guidance – Staying Safe!

As Coronavirus (Covid-19) cases increase in your area I'm writing to remind you about some of the key government guidelines and ensure you stay safe!

The main advice is for either you or members of your household must wear a face mask and observe social distancing measures (two metres) at all times in any of the communal spaces in and around Quayside House including when taking out rubbish to the bin store.

Social distancing should also be observed when using the lift. This means you may be required to let the lift go and wait until there's adequate space for you to enter.

Under current Tier 4 measures households are not allowed to mix but support bubbles and those meeting for childcare are exempt. If you have visitors who are exempt, please make sure they wear a mask as soon as they enter the boundary of Quayside House.

The government have issued comprehensive COVID-19 guidance and advice which can be accessed via their website: www.gov.uk/coronavirus

Please note Network Homes will continue to carry out cleaning and grounds maintenance daily. Our priority is keeping our residents, staff, and contractors safe during this period.

Kind Regards,

Gabriel Codjoe
Director of Housing