



Hand Delivered

Avery Court | Bree Court | Cara House | Dara House
Capitol Way
London

13th November 2020

Dear Resident,

Scaffolding Safety and Security – Increased security during evenings and weekends

Following yesterday's update about the trespassers on the scaffolding, we'd like to provide you with a further update about what action we are taking.

Increased security guards

We will be increasing the number of security guards patrolling during the evenings and weekends. There will now be four guards patrolling from 4:30pm on weekdays, and at weekends. We hope this increased security presence will help to deter people from accessing the scaffolding.

We will also be advising the security guards to prevent people from gathering in the car park of the commercial properties at Capitol Way. We have seen an increased presence of people here who have been using the car park as a skate park. Hopefully preventing people from loitering in the car park will have an impact on the security of the scaffolding.

Deterring specific cars

We believe that the people trespassing aren't residents of TNQ, as guards have witnessed them driving off after being spotted. We have noted down the information of the cars we saw and will be working with the car park managers to try and deter them from entering the commercial car park.

Securing fencing and scaffolding

We have now installed additional metal fencing. We would like to apologise for any distress that may have been caused to you during this incident and extend our gratitude to you all for your continued vigilance. Your safety and security remain our utmost priority and we continually work hard to prevent such occurrences. Please still remain vigilant during these works and report any activity of this nature to the onsite team on **07741 743371**.

If you have any concerns or questions relating to this letter or other elements of the works please do not hesitate to contact your Resident Liaison Team (Avery & Bree) at cwliaison@networkhomes.org.uk or alternatively you can contact the TNQ Resident Liaison Team (Cara & Dara) at info@tnq-london.com.

Yours faithfully,

Foyso Uddin

TNQ Resident Liaison Team