

Safety in your building

27 January 2021

The Archer Tower
Vantage Point
Berger Road,
Hackney
E9 6FG

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk
customerservice@
networkhomes.org.uk
0300 373 3000

Dear Residents,

Detector battery replacement and sprinkler maintenance on Monday 1 February

Our Fire Alarm Engineer AJS needs to access your home to replace the batteries in your fire alarm detectors. This work is essential and is part of Network Homes ongoing commitment to ensure the communal wide alarm system is operating at its optimum performance.

AJS will be onsite on **Monday 1 February** to replace the batteries in Archer Tower. They should only need to be in your home for approximately 10 minutes, if there are no problems encountered during the battery replacement.

Why do we need to replace them so soon after a new system was installed?

Several batteries have stopped working and rather than continue to replace them one by one, AJS has recommended that they are all done at once to reduce disruption.

Sprinkler maintenance

In addition to the above battery replacement, a few properties in Archer Tower have been identified as having overdue sprinkler maintenance works. AJS would like to carry out the work to sprinklers at the same time as battery replacement.

If your home requires sprinkler maintenance, we'll let you know when we arrive to carry out the battery replacement. Please allow AJS the additional time required to complete this work when they do the battery replacement.

Why is it necessary to carry out this work now?

Both of these projects are part of essential safety and maintenance work that we require to allow the building to work as designed and also to keep everyone safe. Your cooperation and understanding are very much appreciated during these intrusions into your home, particularly during these very difficult times.

I'd also like to reassure you that we have carried out installations during the first lockdown environment so are experienced in working within the government's guidelines on safe practices. The government states that building safety work is essential and has produced guidance for tradespeople who need to enter people's homes: <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/homes>.

What measures are we taking to ensure the safety of everyone at your block?

There are a variety of steps we are taking to ensure the safety of residents and workers on-site. We will work with you to ensure we can quickly do this work safely:

- There will only be one worker entering your home and they will follow all government guidance on tradespeople entering your home. There may also be one worker at the doorway but they will not come in.
- You should only need to prop the door open and then go to your living room/bedroom while we are working in the hallway.
- Workers will be observing Government guidance with regards to social distancing.
- The workers will wear full protective equipment, including clothing, gloves, and masks.
- They will carry anti-bacterial spray with them at all times.

We understand this is a very troubling time for everyone, and we understand you may be concerned with people coming into your block. Please be assured that Network Homes and AJS take the safety of residents and staff very seriously and are installing these alarms as we believe it will make you safer in your homes.

Not in on Monday or shielding/self-isolating?

If you are unable to be at home on 1 February, please get in touch with the concierge as AJS will be on-site at the other buildings at Vantage Point until Wednesday. You can contact the concierge on **07778 353543** and inform them when you will be in between Monday and Wednesday.

If you're self-isolating or shielding, please get in touch with us directly so we can discuss a way forward with you. We will need to carry out this essential work to your home and will work with you to achieve that.

If you want to ask any questions, then please contact me on **0300 373 3000** or customerservice@networkhomes.org.uk.

Kind regards

Peter Park
Building Safety Project Manager