

Safety in your building

27 January 2021

Boss, Bowman, Nock & Spotter House
Vantage Point
Berger Road,
Hackney
E9 6FG

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk
customerservice@
networkhomes.org.uk
0300 373 3000

Dear Residents,

Detector battery replacement from Tuesday 2 February

Our Fire Alarm Engineer AJS needs to access your home to replace the batteries in your fire alarm detectors. This work is essential and is part of Network Homes ongoing commitment to ensure the communal wide alarm system is operating at its optimum performance.

AJS will be onsite from **Tuesday 2 February** to replace the batteries in Archer Tower. They should only need to be in your home for approximately 10 minutes, if there are no problems encountered during the battery replacement.

AJS will be onsite looking to access your blocks on the following dates:

- Boss House – **Tuesday 2 February AM**
- Bowman House - **Tuesday 2 February PM**
- Nock House - **Wednesday 3 February AM**
- Spotter House – **Wednesday 3 February PM.**

Why do we need to replace them so soon after a new system was installed?

Several batteries have stopped working and rather than continue to replace them one by one, AJS has recommended that they are all done at once to reduce disruption.

Why is it necessary to carry out this work now?

This is a piece of essential safety and maintenance work that we require to allow the building to work as designed and also to keep everyone safe. Your cooperation and understanding are very much appreciated during these intrusions into your home, particularly during these very difficult times.

I'd also like to reassure you that we have carried out installations during the first lockdown environment so are experienced in working within the government's guidelines on safe practices. The government states that building safety work is essential and has produced guidance for tradespeople who need to enter people's homes:
<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/homes>.

What measures are we taking to ensure the safety of everyone at your block?

There are a variety of steps we are taking to ensure the safety of residents and workers on-site. We will work with you to ensure we can quickly do this work safely:

- There will only be one worker entering your home and they will follow all government guidance on tradespeople entering your home. There may also be one worker at the doorway but they will not come in.
- You should only need to prop the door open and then go to your living room/bedroom while we are working in the hallway.
- Workers will be observing Government guidance with regards to social distancing.
- The workers will wear full protective equipment, including clothing, gloves, and masks.
- They will carry anti-bacterial spray with them at all times.

We understand this is a very troubling time for everyone, and we understand you may be concerned with people coming into your block. Please be assured that Network Homes and AJS take the safety of residents and staff very seriously and are installing these alarms as we believe it will make you safer in your homes.

Not in on your block's date or shielding/self-isolating?

If you are unable to be at home on 2/3 February, please get in touch with the concierge. You can contact the concierge on **07778 353543** and inform them when you will be in between Monday and Wednesday.

If you're self-isolating or shielding, please get in touch with us directly so we can discuss a way forward with you. We will need to carry out this essential work to your home and will work with you to achieve this.

If you want to ask any questions, then please contact me on **0300 373 3000** or customerservice@networkhomes.org.uk.

Kind regards

Peter Park
Building Safety Project Manager