

Safety in your building

16 August 2021

Cabinet Court, Cipher Court, Code Court,
Langhorne Place,
Dollis Hill,
NW2

Dear residents,

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

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Our plans for a resident webinar and construction start date

We recently wrote to you following the government's announcement that EWS1 forms 'should not be required' for buildings below 18 metres. We let you know that as we had already carried out an investigation at your building and found issues, they need to be remediated.

[Access the webinar](#)

You can access the meeting and the link to pre-submit questions by visiting www.networkhomes.org.uk/buildingsafetymeetings.

Further contractual conversations

At the time we believed we would be able to hold a webinar in mid-August to let you know about the remediation project and what you can expect. However, since then we have been in further discussion with the contractor and the warranty provider and need to finalise technical and contractual matters before we can start on-site.

I understand this will be frustrating to hear, especially as we previously believed we would be in a place to hold the webinar mid-August. I hope you understand that it is imperative we have settled all contractual matters before we can start work on remediating your building. We need to know the full extent of the work that will be carried out and which party will be paying for it, so that we can communicate that to you effectively. We are working hard on reaching a satisfactory conclusion which represents the best offer for you and for Network Homes.

New date for webinar

We therefore currently expect to be able to hold a resident webinar on **Wednesday 15 September** – hopefully this will mean that more of you will be able to join us as we will be outside the summer holiday period. If you are unable to join us, we will send round a summary of the presentation and all the questions asked within two weeks.

We want to provide you with realistic expectations, so the date of Wednesday 15 September is when we currently expect to hold the webinar. While we don't want to delay it again, if we have not completed the contractual agreements by that time, we may need to move the webinar. We will write to you again on **Wednesday 8 September** – this will either be to confirm the webinar and remind you of joining instructions or to give you an update which may involve delaying the webinar.

Joining the webinar

For information on how to join the meeting, please visit the link in the box above. Make sure you have enough time to download or login to Teams if you need to. If you have questions or queries about other matters, please get in touch with us separately, so we can dedicate this time to answering your queries on building safety.

Expected start date

If we resolve these final contractual matters soon and are able to meet the September webinar date, we hope to be able to start work on-site towards the end of September or beginning of October. We will be able to confirm during the webinar.

Further support

If you need further support, you can:

- Visit the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/your-home/building-fire-safety-and-cladding/>.
- Check our document library for a reminder of the letters we have already sent out: <https://www.networkhomes.org.uk/your-home/my-building-fras-documents-and-newsletters/>. It may take a little while to load as there are lots of documents on there.
- Get in touch with us on customerservice@networkhomes.org.uk if you have any other questions.

Kind regards

Carla Ferrarello
Project Manager – Building Safety