



Safety in your building

6 October 2021

Cabinet Court, Cipher Court, Code Court,
Flowers Close,
NW2

Dear residents,

Update on construction start date – next letter by 1 December latest

We last wrote to you letting you know we would be writing to you today with an update. I'd like to apologise again, as I know you will be frustrated to hear that we won't be able to hold the webinar next week.

Reaching an agreement

The conversations surrounding building safety are resolved, however there are some legacy issues affecting your buildings that are also being agreed as part of the negotiations. Once we get the go-ahead from our colleagues that the discussions have concluded, we will be able to get started on-site relatively quickly as we have everything in place.

We have agreed the methodology of the construction project and everything is planned and ready to get started with the remediation. We are unable to get started however until we have resolved the legacy discussions with the original contractor – this is what will provide us with a start date. We don't think it is useful to have the webinar when we won't be able to answer the key question of when work will actually start.

Next update

We will write to you again by **Wednesday 1 December** at the latest. I know this date is a while away, but we don't want to overpromise on when you might expect a webinar to be, as we recognise we have done so in the past.

We are hopeful that we will be able to write to you beforehand with information about a webinar, but again we want to be realistic and not have to communicate another delay if it gets to that stage.

Items on balconies

To aid us to get started as quickly as possible when the discussions are finished, please could you ensure your balconies/patio areas are clear of items. This will mean we can put the scaffolding up efficiently when the time comes, with no risk to items in your outside areas.

Further support

If you need further support, you can:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>

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A summary of this letter

We'll write again by **1 December** with more information, but we hope it will be beforehand.

We're waiting to finish negotiations with the contractor on legacy issues at your building. The building safety aspect of the discussions are complete and we are ready to begin the remediation when we get a start date from the contractor after full negotiations are complete.

Please ensure you remove all items from your outside areas to help us when remediation begins.

- Remind yourself of our top fire safety tips, including not using BBQs on balconies: <https://www.networkhomes.org.uk/advice/health-and-safety/fire-safety-top-tips/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/mybuildingdocuments/>
- Get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Best wishes

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