

Safety in your building

29 October 2021

Templar House,
Northolt Road,
South Harrow,
HA2 0YL

Dear residents,

New fire doors and post boxes

We let you know in our last update that we would be installing new fire doors to the front door of your individual home. We're really pleased to be fitting these new fire door sets as they will guarantee the fire protection of the corridors in the event of an incident.

Maintaining adequate fire protection

The doors are certified with 30 minutes smoke and fire protection as long as they are installed and maintained to the manufacturer's guidelines. Therefore, we wanted to let you know that to maintain the correct level of fire protection, you won't be able to alter the door in any way. This includes adding doors numbers, internal hooks, painting the door etc. Any alteration to the door could jeopardise the fire protection and not contain smoke and fire for the certified 30 minutes. You should have been contacted by Mulalley already to choose the colour of your new flat front door. If you have not done so already, please get in touch with Allison Wells on **07810 151004**.

New post boxes

The new fire doors will also no longer have a letterbox in them, and we will be installing new post boxes in the communal entrance to Templar House. These will be secured behind the front door entrance and will be lockable. While this will give you further fire protection, it will also allow postal workers to deliver post more efficiently.

The post boxes will come with a set of two keys that can be cut to code by most Timpsons or internet retailers that provide the service. Please note the letter boxes are fitted with an anti-fishing device that prevents the letters from being stolen and you will need to use the key to retrieve your post. Please ensure you look after the key as we cannot replace it if they are misplaced.

Further support

We work on a three-month update basis, so you can expect to hear from us every three months or sooner if we have something confirmed which we need to tell you. If you need more support, you can:

- Go through a free online tool to assess the fire risk of your home (home visits available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>
- Remind yourself of our top fire safety tips, including not using BBQs on balconies: <https://www.networkhomes.org.uk/advice/health-and-safety/fire-safety-top-tips/>
- Check your building's letters: <https://www.networkhomes.org.uk/templarbuildingsafety/>
- Get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Best wishes

Carla Ferrarello
Project Manager – Building Safety



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