



Network Homes

Safety in your building

24 December 2021

Best House, Moss House, Smith House, Yashin House,
Matthews Close,
Wembley,
HA9

Dear residents,

Next scheduled update – now due 7 January 2022

You'll be aware from the previous update we sent to you that we work on a rolling three month update basis – so you can expect to hear from us every three months, or sooner if we have something to tell you.

Our last update was sent to you on 4 October 2021, which means the next full update should be sent by 4 January 2022. You'll be aware this is the first day back in the year due to the bank holiday on 3 January.

To ensure our technical team is satisfied with the update we'll be providing, we are going to be sending it out by the end of that week instead, **Friday 7 January**, to accommodate annual leave taken within the team. In the meantime, you can check out the dedicated page with all your previous updates: <https://www.networkhomes.org.uk/matthewsbuildingsafety/> and you can also email us on customerservice@networkhomes.org.uk if you have any questions.

I wish you and your family well over the Christmas period – you'll be hearing from us with the next update very soon.

Best wishes

Raj Gandecha
Head of Resident Management (Building Safety)

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A reminder

Your building's fire strategy is **stay put**, which means you should stay in your home unless you are directly affected by smoke, heat or fire.