



## Safety in your building

14 January 2022

Top floors,  
Templar House,  
Northolt Road,  
South Harrow,  
HA0

The Hive  
22 Wembley Park Boulevard  
Wembley  
HA9 0HP

[www.networkhomes.org.uk](http://www.networkhomes.org.uk)

customerservice@  
networkhomes.org.uk  
0300 373 3000

Dear residents,

### Wraparound white sheeting on the top floors, respite space available

I wanted to reach out to you as you live in one of the flats at the top of Templar House which is currently wrapped in white sheeting. I have spoken to some of you individually and wanted to reach out to you all in relation to this white sheeting so you can understand why we've had to put it up.

#### What is the sheeting for?

We're doing crucial waterproofing work to the external wall system on the top floors of Templar House. I'm sure you understand that while this work is being done, it's important to cover the building with waterproof sheeting to keep as much water out of the wall as possible. This is especially important as this work is being done during Winter when there is more rain.

If water were to get into the external wall system, this could damage it and seep through to your internal walls, potentially causing mould and damp. It's therefore crucial that we do everything we can to avoid this happening to your homes.

#### Why is the sheeting not clear?

Ideally, we would have been able to use a clear translucent waterproof sheeting to keep the water out and to let in as much light as possible. Our contractor has informed us that the white sheeting is the best product on the market for keeping your homes waterproof and that there aren't clear alternatives available.

#### Temporary 'respite' flat

We're looking into the possibility of providing some respite space in one of the other flats in the building, for those of you who are working from home during the day and want some extra light. If we're able to offer this, we'll write to you again to let you know what is available and how you can book a slot.

#### Further support

If you need further support, you can:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>

#### A summary of this letter

The white sheeting around your homes is an essential product protecting your homes from the weather while we carry out waterproofing work. It is designed to keep out the elements and prevent damp and mould emerging in your home.

The sheeting is white as this is the best product on the market and clear sheeting is not available.

We'll be looking into if we can open 'respite' flats on the other floors for you to book out during the day, if you need some time away from your home.

- Remind yourself of our top fire safety tips, including not using BBQs on balconies: <https://www.networkhomes.org.uk/advice/health-and-safety/fire-safety-top-tips/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/templarbuildingsafety/>
- Get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

Kind regards

Raj Gandecha  
Head of Resident Management (Building Safety)