

Referral Agency	Borough	Address	Contact Details
Advice4Renters <i>(Formerly Brent Private Tenants Rights Group)</i> <i>Their aim is to relieve the poverty among tenants by providing or helping to provide information and services.</i>	Brent	36-38 Willesden Lane, NW6 7ST	020 7624 4327 – Jacky Peacock info@bptrg.org
Advocacy Plus <i>Supports Westminster's older residents to improve their health and wellbeing, empowering them to make their voice heard and to participate in decisions affecting their lives.</i>	Westminster	8 Godson Street, N1 9GZ	020 7837 6744 – Lorraine Slee, Advocacy Coordinator lorraine@advocacyplus.org.uk
Age UK Barnet <i>A voluntary organisation for older citizens based in Barnet.</i>	Barnet	Meritage Centre, Church End, NW4 4JT	020 8150 0962 – Lorraine Simmons Switchboard: 020 8203 5040
Age UK Brent <i>Brent's local independent charity and a member of the Age UK foundation for older people.</i>	Brent	120 Craven Park Road, NW10 8QD	020 8965 7711 acbrent@btconnect.com
Barnet African Caribbean Association (BACA) <i>A day care centre for older people of Caribbean and African origin within Barnet. They provide entertainment; support and advice in all aspects.</i>	Barnet	Barnet Multicultural Community Centre, Algernon Road, West Hendon, NW4 3TA	020 8202 0095 – Maurice Archer baca.daycare@btconnect.com
Barnet Outreach (PCHA) <i>Funded by Barnet Council, in partnership with PCHA; Notting Hill HA and Homeless Action Barnet, they are a floating support service that work with referrals from the council. They help to maintain service users' accommodation as well as assist them with accessing services.</i>	Barnet	Barnet Outreach, PO Box 55139, N12 0YY	020 8458 4027 07738 458 505 – Aminda Kaur Liddar aminda.liddar@pcha.org.uk
Brent Community Recovery Team <i>The Brent Community Recovery Team brings together a range of health care professionals who have specialist skills in working with people who have complex and severe mental health problems. The service aims to deliver excellent integrated, recovery focused and evidence based health and social care.</i>	Brent	15 Brondesbury Road, NW6 6BX	020 8937 6360

**Brent Irish
Advisory Service
(BIAS)**

Brent

 95 High Road,
Willesden, NW10 2SF

 020 8459 6655
bias@biasbrent.co.uk

They are a charity who aims to promote the social and cultural welfare of Irish people by providing impartial advice, information and support services to the Irish community.

Broadway

All Boroughs

 15 Half Moon Court,
Bartholomew Close,
EC1A 7HF

020 7710 0550

Broadway supports homeless and vulnerably housed people across London. Their work includes street outreach; working and learning; housing and support; advice services and they have a day centre in Hammersmith and Fulham.

**Cricklewood
Homeless
Concern (CHC)**

Brent

 60 Ashford Road,
Cricklewood,
NW2 6TU

020 8208 8590

A Brent based community centre who provide support, advice and practical information to people living in inadequate accommodation or who are homeless. Their services include an alcohol recovery project.

Elders Voice

Brent

 181 Mortimer Road,
NW10 5TN

 020 8968 8170
info@eldersvoice.org.uk

Their floating support worker ensures that each older person is housed in suitable accommodation for their needs ensuring that key requirements are met if needed such as aids, adaptations, a care package and helping them to maximise their income for example.

FirmFoundation

Harrow

 Brigade House,
Brigade Close,
HA2 0LQ

 020 8426 5515 – Julian
Saunders
js@firmfoundation.org.uk

FirmFoundation manages Harrow's only three month Winter Night Shelters and run the weekly Single Homelessness Advice Drop-ins.

Hestia

 Brent &
Harrow

 1/2 Floor, Maya
House, 134-138
Borough High
Street, SE1 1LB

 020 7378 3100 –
Mary Domanska
info@hestia.org

Hestia's mission is to deliver high quality and empowering housing, support, protection and care services in partnership with service users and local communities.

**Innisfree Housing
Association**

Brent

 190 Iverson Road,
NW6 2HL

 020 7625 1818
info@Innisfree.org.uk

Committed to the addressing the housing and related needs of the Irish community. Helping to combat social exclusion and develop neighbourhood integration. They are committed to meeting the needs of individuals and to the diversity of society.

**Irish Elderly
Advice Network**

Brent

 London Irish Centre,
50-52 Camden
Square, NW1 9XB8

 020 7428 0471
irishelders@btconnect.com

Promote any charitable purpose for the benefit of older people (60 years old and up) who identify themselves as an Irish resident in the UK in particular, but not exclusively. Services include providing advice and information about welfare, housing, health and social benefits.

**Islington Chinese
Association**

All Boroughs

 21 Hatchard Road,
N19 4NG

 020 7263 5986
07852 218 511 – Gill Tan
info@chineseislington

The ICA promotes social cohesion within Islington across the UK and beyond. They are particularly mindful of the needs of the very old, young, disabled and disadvantaged.

Jewish Care

Barnet

 Amélie House,
Maurice and
Vivienne Wohl
Campus,
221 Golders Green
Road, NW11 9DQ

 Direct Helpline: 020 8922 2222
jcdirect@jcare.org

Committed to ensuring that members of the Jewish community are able to support and care for one another. Their mission is to enable Jewish people to participate and live in their community, by delivering care and support that recognises and respects their Jewish values.

Look Ahead

Brent

 1 Rutherford Way,
Wembley, HA9 0BP

 020 8900 8989 –
Khnsa Khera, Support Worker
khnsakhera@lookahead.org.uk

We aim to enable the socially excluded people we support, to transform their lives in positive ways, and in doing so, empower them to play an active part in their local community and to live a more independent life.

**Marylebone
Project**

Westminster

 Elgood & Portman
House,
10 Daventry Street,
NW1 5NX

 020 7402 4971 –
Hannah Abate, Project Worker
h.abate@churcharmy.org.uk

Dedicated to solely meeting the needs of vulnerable homeless women and to empower them towards living independently. Services include practical support; educational opportunities and spiritual space through chapels, festivals and events.

**Pembridge
Palliative Care
Centre**

 Brent and
Westminster

 St. Charles Hospital,
Exmoor Street,
W10 6DZ

 020 8962 4640 – Brenda O'Neill,
Social Worker
brenda.o'neill@clch.nhs.uk

The Pembridge Palliative Care Centre provides specialist palliative care services for patients with life limited illnesses such as cancer, neurological conditions such as MND, and patients with end stage COPD, heart failure, renal failure.

Riverside

Brent

 Lily House,
44-50 London Road,
Wembley, HA9 7EX

 07896 936 834 –
Tiberiu Szedlak, Support Worker
tiberiu.szedlak@riverside.org.uk

Riverside is a specialist support division that provides both accommodation and floating support services across the UK. They deliver a service to vulnerable adults and young people who have support needs around mental health, substance misuse and rough sleeping.

**Salvation Army
Housing
Association**

Westminster

 Barber Surgeons
Hall, 1a Monkwell
Square, EC2Y 5BL

 Customer Service Centre –
0800 970 6363
Gillian Clifton
gillian.clifton@saha.org.uk

A charitable national social landlord they specialise in providing supported accommodation, education and employment opportunities for homeless individuals and families.

**Sangam
Association of
Asian Women**

Barnet

 210 Burnt Oak
Broadway,
Edgware,
HA8 0AP

 020 8952 7062
info@sangamcentre.org.uk

Provide advice on homelessness and housing issues, welfare, council tax, immigration issues, tax credits, pensions, debt, employment, domestic violence advocacy service and family and marital issues. They are a third party reporting service, a police advice surgery and solicitor's surgery.

**Single Homeless
Project**

All Boroughs

 120 Chevening
Road, NW6 6TP

 020 8960 3320
07790 235 527 – Collette Brown
cbrown@shp.org.uk

SHP provides support services in both accommodation and Floating Support settings by local authorities in London. Through regular key-work sessions they monitor progress along the following eight themes: housing; social networks; mental wellbeing, substance use; living skills; physical health; offending and ASB and use of time.

St Mungo's

Brent

 St. Mungo Griffin
House, 161
Hammersmith
Road, W6 8BS

 020 8762 5500
info@mungos.org

Based in London and the South, emergency services are run including street outreach teams, emergency shelters for rough sleepers and hostels to support homeless people. They also provide safe housing, drug and alcohol support, and physical and mental health care.

The Passage

All Boroughs

 St Vincent's
Square,
Carlisle Place,
SW1P 1NL

 020 7592 1850
Michael Ferguson – Housing
Advisor
michael.ferguson@passage.org.uk
info@pasage.org.uk

A Christian organisation whose mission is to provide resources which encourage, inspire and challenge homeless to help transform their lives.
