

## Safety in your building

16 March 2022

Peppermint Heights,  
Northwick Road,  
Alperton,  
HA9

Dear residents,

### Fire engineer still considering contractor proposal

We've written to you about the project to remediate the issues in the external wall system, stating that we'd received a proposal from the original contractor.

We're still in the process of working through the detail of this proposal, with our fire engineer investigating whether it is an acceptable way forward with this project. It is taking quite some time to work through the proposal, but this is not totally unexpected because of the complex nature of the contractor's proposal. Peppermint Heights also has some features which make the building more technically complex to determine a solution – for example, the 'fins' on the side of the building.

Once our fire engineer has made a decision about the proposal and we're clear on the next steps, we'll write and let you know the outcome. I'd like to apologise for the length of time it is taking to finalise a remediation solution and I'd like to thank you for your patience while we try to resolve this as quickly as possible.

### Further support

If you need further support, you can:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>
- Remind yourself of our top fire safety tips: <https://www.networkhomes.org.uk/advice/health-and-safety/fire-safety-top-tips/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/mybuildingdocuments/>
- Get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

Kind regards

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#### **A reminder**

Your building's fire strategy is **simultaneous evacuation**, which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.