



Network Homes

Safety in your building

29 July 2022

Rainbow House,
Water Lane,
Watford,
WD17 2AP

Dear residents,

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk

customerservice@
networkhomes.org.uk
0300 373 3000

Night working to take place next week

A short reminder that there will be some night working at Rainbow House from **Tuesday 2 – Friday 5 August and Sunday 14 August, from 2-5am**. We've already spoken to those of you who got in touch about your circumstances to discuss what your options are. You can read the original letter we sent and watch the summary video here: <https://www.networkhomes.org.uk/media/14615/20220610-rainbow-railway-scaffold-sent.pdf>.

A reminder

Your building's fire strategy is **simultaneous evacuation**, which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.

What to do if you need to speak to someone during the night

You can get in touch with the evacuation manager on **07435 551037**. Please do not use this number if the work is a bit loud – this should only be used in an emergency.

What to do if your circumstances change

Please contact Cameron Anterkyi on **0204 512 5791** with your concerns during our working hours of 9am- 5pm. He will be able to discuss what has changed and see if there is anything we can do.

Why is the work taking place at night?

As Rainbow House is very close to the railway line, we have had to work with National Rail to find a way to carry out the work on the closest part of the building. We've needed to ensure that there will be no dangers to the trains, passengers and our operatives, while also not disrupting the train service.

How will we keep you updated?

We'll send out a short update every morning to let you know how the work is progressing – this will probably be a text message. If work is done very quickly, we might not need to work all on the nights that we have scheduled – we will let you know if this is the case.

Thank you all in advance for your cooperation during this project, and especially during this section as we carry out the night working. I know this will be disruptive for many of you and your understanding is very much appreciated.

If you have any further questions, please get in touch on customerservice@networkhomes.org.uk.

Kind regards

Raj Gandecha
Head of Resident Management (Building Safety)