



# Network Homes

## Safety in your building

20 September 2022

Hindon Court,  
Wilton Road,  
Westminster,  
SW1V 1DU

Dear residents,

### Contractor appointment being finalised

We're currently finalising the appointment of a contractor to carry out the remedial work to the issues within the external wall at Hindon Court. Once we have signed an agreement with the contractor, we will need to finalise the logistics of the project and the site.

As a reminder, the work required is to:

- Replace the spandrel panels (panels between the floor level and windows)
- Replace the cavity barriers behind the panels (barriers are designed to slow the spread of fire in the external wall)
- Fill the existing void with insulation.

There are only a small number of spandrel panels on the façade of the building therefore the programme will be relatively short.

We will write to you once the start date for the work has been agreed or as detailed below. If the programme shows we are unable to complete work before Christmas, we may choose to delay the start date so that scaffold is not up over the festive period and begins in January

### Further support

You can expect to hear from us every three months or sooner if we have something confirmed which we need to tell you. If you need further support, you can:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>
- Remind yourself of our top fire safety tips, including not using BBQs on balconies: <https://www.networkhomes.org.uk/advice/health-and-safety/fire-safety-top-tips/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/mybuildingdocuments/>
- Get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

Kind regards

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#### A summary of this letter

We're finalising hiring a contractor to remediate your building's external wall system.

Once we get started, it will be a relatively short programme.

We may delay starting the project if it means scaffold would be up over Christmas. We would then start in January.

#### A reminder

Your building's fire strategy is **stay put**, so you should stay in your home unless you are directly affected by smoke, heat or fire, or are told to evacuate by the fire brigade. There is no communal alarm in the building.