

Safety in your building

12 October 2022

Moss House,
Matthews Close,
Wembley Park,
HA9

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

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Dear residents,

Update on webinar

We wrote to the other blocks in Matthews Close earlier this week as we will be carrying out some fire door surveys in their blocks over the coming weeks. We will write to you before we start surveys in your blocks.

In the letter, we also included a small update about the date for a resident webinar and so have included that below.

Webinar date

We've not yet confirmed a date for the webinar to explain the external wall project, but as we said in our last update, we'll let you know once we've got a date confirmed.

Why aren't we doing these surveys yet in Moss House?

We will carry out these surveys on Moss House, but we are currently focussing on our buildings over 18 metres. The other three blocks at Matthews Close are above this measurement, while Moss House is below. We will write to you when we have a date confirmed for your building's fire door inspections.

Further support

We work on a three-month update basis, so you can expect to hear from us every three months or sooner if we have something confirmed which we need to tell you.

If you need further support, you can:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>
- Remind yourself of our top fire safety tips, including not using BBQs on balconies: <https://www.networkhomes.org.uk/advice/health-and-safety/fire-safety-top-tips/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/matthewsbuildingsafety/>
- Get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

Raj Gandecha
Head of Resident Management (Building Safety)