

## Safety in your building

10 November 2022

Luma Apartments, Central Way, Park Royal, NW10

Dear residents,

The Hive 22 Wembley Park Boulevard Wembley HA9 OHP

www.networkhomes.org.uk

customerservice@ networkhomes.org.uk 0300 373 3000

## Essential façade work on Friday 11 November – disruption to car park

Tomorrow (Friday 11 November), there will be a cherry picker on-site at Luma Apartments. This is a raised platform which will be there to re-fix one of the tiles which we have noted has become partially detached following one of our site inspections.

There are other areas which are giving cause for concern which we will check as part of our ongoing commitment to resident safety. We will require access to the car park to reach the affected areas to the rear elevation of the building. Therefore, we would ask that if you park your car in spaces 1 -10 can you please move it to the hospital car park and Network Homes will reimburse you. Access to the car park will be restricted during high level access machine operations and we would ask that you please bear with us. If you need to get your car out of the car park, please approach one of the onsite staff and we will do our very best to work with you regarding your request.

## **Future weekly inspections**

As the weather begins to worsen, we'll be implementing weekly inspections of the building façade to ensure no further tiles become loose, while we continue to work with Durkan and the design team on the best solution. We understand that this is taking much longer than anyone anticipated and would like to thank all residents for their understanding whilst we deal with this issue.

You can check all the previous building safety updates that we've sent to Luma Apartments at <a href="https://www.networkhomes.org.uk/lumabuildingsafety/">https://www.networkhomes.org.uk/lumabuildingsafety/</a>. If you have any questions, please get in touch with us on <a href="mailto:customerservice@networkhomes.org.uk">customerservice@networkhomes.org.uk</a>.

Kind regards

Raj Gandecha Head of Resident Management (Building Safety)