



Safety in your building

23 January 2023

Best House, Moss House, Smith House, Yashin House,
Matthews Close,
Wembley Park,
HA9

Dear residents,

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk

customerservice@
networkhomes.org.uk
0300 373 3000

Project update – still working towards an agreement with original contractor

We're still working towards getting a final agreement with the original contractor of your buildings to carry out the required remediation. It is taking longer than we had planned, so I'd like to thank you all for your patience and understanding while we are working towards that agreement.

Fire door surveys

Thank you all for your cooperation when we were carrying out the fire doors surveys last year – we were able to get the surveys carried out quickly and smoothly with your help. We're still waiting for the final report from our fire engineer on the findings of the surveys. As soon as we have the final report and we know what the next steps are, we will share that with you.

Further support

We work on a three-month update basis, so you can expect to hear from us every three months or sooner if we have something confirmed which we need to tell you. If you need further support, you can:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>
- Remind yourself of our top fire safety tips, including not using BBQs on balconies: <https://www.networkhomes.org.uk/advice/health-and-safety/fire-safety-top-tips/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/matthewsbuidingsafety/>
- Get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

Raj Gandecha
Head of Resident Management (Building Safety)

A summary of this letter

We're still working towards reaching a final agreement with the original contractor.

We're now waiting to receive the final report of the fire door surveys from our fire engineer. We'll share once we know next steps.

A reminder

Your building's fire strategy is **stay put**, so you should stay in your home unless you are directly affected by smoke, heat or fire, or are told to evacuate by the fire brigade. There is no communal alarm in the building.