

## Safety in your building

31 March 2023

Townsend Mews,  
Stevenage,  
SG1 3BQ

Dear residents,

### External wall investigations - progress on medium priority buildings

I'm pleased to confirm that we are scheduling the first investigations into the external wall construction in our medium priority buildings that are between 11 and 18m tall. Your building is included in this group and **will be investigated by the end of March 2024**.

We will write to you again before any investigation starts on your building and we will let you know the outcome of the inspections as soon as we know the position.

If you wish to move home whilst the inspections are underway, we have relaxed the rules for our shared owners allowing them to let their property. If this is something you wish to do, please contact us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

At this point we are not able to confirm who will pay if any remedial works are required. Much will depend on what we discover in the inspections, the responsibility of the contractor and warranty provider and the availability of government funding.

We'll write to you again before the inspections start or in **September 2023**.

If you need further support, you can:

- Check our document library for your building's letters and documents: <https://www.networkhomes.org.uk/mybuildingdocuments/>
- Get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

Raj Gandecha  
Head of Resident Management (Building Safety)



# Network Homes

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#### A summary of this letter

Your building is in our first group for external wall investigations and will be investigated by March 2024.

Our next update will be in September 2023, unless we write to you about your investigation date earlier.