



# Network Homes

## Safety in your building

31 March 2023

McDonald House,  
Kilburn,  
NW6 5BF

The Hive  
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Wembley  
HA9 0HP

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customerservice@  
networkhomes.org.uk  
0300 373 3000

Dear residents,

### External wall investigations - progress on medium priority investigations.

We have used the government's prioritisation tool to guide us on the prioritisation of inspections on external walls on buildings between 11 and 18m. **As a result, we now expect your building's investigations will begin after April 2024.**

We will write to you again before any investigation starts on your building and we will let you know the outcome of the inspections as soon as we know the position.

If you wish to move home whilst the inspections are underway, we have relaxed the rules for our shared owners allowing them to let their property. If this is something you wish to do please contact us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

At this point we are not able to confirm who will pay if any remedial works are required. Much will depend on what we discover in the inspections, the responsibility of the contractor and warranty provider and the availability of government funding.

We'll write to you again before the inspections start or in **September 2023**.

If you need further support, you can:

- Check our document library for your building's letters and documents: <https://www.networkhomes.org.uk/mybuildingdocuments/>
- Get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

Raj Gandecha  
Head of Resident Management (Building Safety)

#### A summary of this letter

Your building is in our second group for external wall investigations, and we expect these investigations will start after April 2024.

Our next update will be in September 2023, unless we write to you before that date about your investigation.