



# Network Homes

## Safety in your building

4 August 2023

Tabriz Court and Shams Court,  
Fulton Road,  
Wembley Park,  
HA9

Dear residents,

### Update on freeholder and remediation

We wrote earlier in the year to let you know that we were struggling to receive information from the freeholder of your building regarding the building safety work being carried out. We have still received very little in the way of updates from them regarding the proposals for external wall remediation for anything other than the adjoining Pinnacle Tower.

### The current situation as we know it

I've summarised below the information we currently have and what we've been doing to progress this:

- Works continue on Pinnacle Tower and we have been told that all ACM cladding that was identified on the Pinnacle Tower has now been removed.
- The freeholder has received planning permission for replacement cladding materials on Pinnacle Tower, Novotel rear elevation, Tabriz rear elevation and Shams elevations.
- The freeholder has not identified to Network Homes when works will be undertaken on Shams and Tabriz. We are still in dispute with them and are keeping the government and Brent Council updated from our side.
- We've not seen a programme of works so do not know the duration.

As per our historic correspondence, Network Homes has sought legal advice which has concluded the responsibility for the external walls at Tabriz and Shams sits with the freeholder HEB Assets. We are progressing legal action to try and expedite remediation.

### Further support

If you need further support, you can:

- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/mybuildingdocuments/>
- Get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

Kind regards

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#### A summary of this letter

We're still struggling to receive information from the freeholder on building safety work taking place at your building.

We're progressing legal action to try and get started on the remediation of your building.

#### A reminder

Your building's fire strategy is **simultaneous evacuation**, which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.