



Network Homes

Safety in your building

29 August 2023

Best House, Moss House, Smith House, Yashin House,
Matthews Close,
Wembley Park,
HA9

Dear residents,

Change to Moss House completion date

We are pleased to inform you that our Fire Engineer has expressed their satisfaction with the progress of the pilot project at Moss House. Additionally, we are happy to report that the Clerk of Works has not raised any issues as the operatives carry out the work.

We also want to inform you that the necessary materials for the project are already on site. While we expect the delivery of the remaining materials to take place next week.

The scaffold has been erected and signed off for both Moss House and Yashin House. This signifies that we are now ready to commence the crucial works on these buildings.

Challenges with number of operatives on-site

However, we must also address a challenge we have encountered. The subcontractor of our contractor has identified some unexpected delays in labour, which we are diligently working to overcome. This means work will temporarily pause at Moss House – we have received assurances that the works will resume from Friday 8 September.

In light of these challenges, we anticipate a delay specifically for Moss House. The updated forecast for completion is now set for Friday 22 September. We would like to assure you that despite this setback, the other blocks remain on schedule. The completion dates for these blocks, as previously outlined in our communications, are still expected to be achieved as planned.

We recognise the impact this delay may have on you, and we appreciate your understanding and patience as we work to address these unforeseen challenges.

Check our document library for your building's letters at www.networkhomes.org.uk/matthews-buildingsafety/. You can also get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

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A summary of this letter

The subcontractor is having some issues with getting operatives on-site and so work at Moss House will pause for a short time.

We expect work at Moss House to start again on **Friday 8 September** and work to complete on **Friday 22 September**.

Work to the other three blocks should not be affected and the previously shared dates should remain the same.

A reminder

Your building's fire strategy is **stay put**, so you should stay in your home unless you are directly affected by smoke, heat or fire, or are told to evacuate by the fire brigade. There is no communal alarm in the building.