



## Safety in your building

29 September 2023

Avery Court and Bree Court,  
Capitol Way,  
Colindale,  
NW9

The Hive  
22 Wembley Park Boulevard  
Wembley  
HA9 0HP

[www.networkhomes.org.uk](http://www.networkhomes.org.uk)

customerservice@  
networkhomes.org.uk  
0300 373 3000

Dear residents,

### Fire and Remediation Project at Capitol Way

We're pleased to remind you that the fire remediation project at Capitol Way formally ends on Saturday 30 September.

#### Snagging

Where the project/liason teams are working with residents in some properties to complete snagging works, these will continue through to completion.

Over the next couple of weeks, we will also continue to liaise with residents in the same way about any outstanding snagging works.

#### Completion payment

We also wish to remind residents about the recently circulated letter by TNQ regarding the completion of the façade works. If residents still wish to claim the ex gratia payment of £150 per property, please contact the liaison team by the close of next week. Forms can also be collected or handed into the security office, Avery Court, Capitol Way.

If you have any items in storage and have not yet been contacted by the team to agree a delivery date for these items, please contact the liaison team. You will still be able to email us about snagging issues on the [cwliaison@networkhomes.org.uk](mailto:cwliaison@networkhomes.org.uk) account. For all other queries, please contact customer service on **0300 373 3000** or [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

Finally, I would like to thank all resident at Avery Court and Bree Court for their cooperation and patience during these essential remedial works.

Kind Regards

Raj Gandecha  
Head of Resident Management (Building Safety)