

## Safety in your building

23 October 2023

9-19 Robsart Street and 1-11 Thornton Street,  
Stockwell,  
SW9

Dear residents,

### Subject line

As a reminder, Network Homes has merged with Sovereign Housing Association, so your updates will now come from SNG.

### External wall remediation project

External wall work has continued to progress well despite one or two minor technical issues which SNG has worked with both Higgins and the professional team to resolve.

Higgins remains confident that they will finish the external work in line with the programme dates previously issued, but as previously stated this will be dependent on the weather. So, we're still currently aiming for a March 2024 finish on the external wall remediation – if it looks like this will change, we will keep you updated.

Work continues to focus on 1 and 7 Thornton Street where Higgins are confident that the render work will be completed before Christmas and the scaffold will begin to be taken down. The reinstatement works can then begin; SNG, SW9 Community Housing and Higgins will ensure that the site is returned in an acceptable condition.

### Internal investigation and work

A programme of internal works is still required and SNG continue to work with Higgins to agree how best this can be carried out.

Some additional investigations may be required, and we will write to you if this is the case. Once a programme of work has been agreed we will advise you further.

### Further support

All previous updates are at <https://www.networkhomes.org.uk/robsart2/buildingsafety/>. You can also get in touch with us if you have any questions on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

Kind regards

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### **A summary of this letter**

Higgins are still confident they can meet the March 2024 completion date we have previously shared with you for the external wall remediation.

More investigations may be required internally and we'll keep you updated once we have agreed the next steps.

### **A reminder**

Your building's fire strategy is currently **simultaneous evacuation**, which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.