

You Said... We Did

Residents' Meeting – Princess Louise Close

Next meeting:

No.	You said...	...We did
1.	Introduction	Introduce by Thomas Furnell – Neighbourhood Officer.
2	<p>Residents/non-residents hanging around on estate, smoking,</p> <p>Ped gate – never working Roller shutters – never working</p> <p>Cyclical? On hold due to Berkely Homes? Windows need changing. Internal decs?</p>	<p>Some letters were sent to individuals that were identified.</p> <p>Pedestrian gate and roller shutters are now in working order and mostly working on my inspections.</p> <p>No dates provided by Cyclical yet, which fits with residents' expectations to hold off until Berkely Homes have completed their works. Some windows have been replaced in Mary Adelaide House.</p>

	<p>Cleaning – urination in block. Winicotte House first half landing.</p> <p>Lift in Princess Louise – mirror crack – chase for update.</p> <p>Fly tipping outside of bin store</p>	<p>Cleaning has been requested of this area to ensure it remains hygienic. Residents reported improvement in this area.</p> <p>Raised with M&E to chase lift contractor. One light not working. 3PLC ground floor light repair update: New cable required for perm fix for ground floor lights. Now Completed.</p> <p>Commitment to put communal repair updates on newsletters</p> <p>Still an ongoing issue but Pinnacle have been completing removals from blocks and car park. Cooker on 4th floor of block that links two blocks. Letter to all residents reminding them of no flytipping (how to dispose) and consequences.</p> <p>Report of cause of sewer blockage and include babywipe disposing on letter to all residents.</p>
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3	Meter Access	We have received a quote and are going ahead with the installation of a lock on the basement door in the car park. Update on letter.
4	AOB	<p>Next meeting to be held in person Healthcentre as venue? To be explored for next in person meeting.</p> <p>Reporting Repairs – Reminded residents how to report repairs via our customer service team.</p> <p>YSWD to be uploaded on website along with copy of letter sent.</p> <p>Include bird feeding/bread throwing behaviour on resident letter. Include on newsletter and target residents identified.</p> <p>3 PLC resident using carpark for repairs, follow up and items being left in carpark. Vehicle not owned by resident. Add to letter and newsletter.</p> <p>Repairs support manager to attend next meeting.</p> <p>Estate wide issue with mice. Speak to operations to review PPM reports and ensure actions are completed.</p> <p>Contact Richard at Berkeley to discuss any events and asking for offers of improvements/works/services etc.</p>

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