

Safety in your building

23 November 2023

Archer Tower,
Vantage Point,
Berger Road,
Homerton,
E9

Dear residents,

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0300 373 3000

Pre-condition surveys – book in your appointment

As part of the works, our contractor Conneely will need to carry out a pre-condition survey in your property. The survey needs to be completed as soon as possible, prior to the commencement of the external wall work to your block.

Why does Conneely need to carry out surveys?

Surveys are to protect you and the contractor during the remediation work by providing a record of the condition of your home before the work. These internal surveys will be used to identify any issues you may have at present in your property, e.g. cracking or water ingress.

In the unlikely event of any damage caused to the interior of your flat by the works, this can then be properly evidenced and addressed, if the contractor has been granted access to complete a pre-condition survey.

What will happen during the survey?

During the survey, Conneely's RLO will be taking photos and notes, concentrating on the internal walls of your property which face onto an external wall. All RLOs will wear an identification badge when in and around your home.

We'll need you to sign the survey form on its completion to confirm that the information collected is a true and accurate record of the condition of your home. The information gathered will be stored securely and upon completion of the project the information will be retained for a period of 12 months and then destroyed.

If you haven't already contacted the team to arrange a time to complete the survey, please contact:

- Pauline Depusior, PDepusior@cdl-ltd.co.uk
- Lisbona Bera, LBera@cdl-ltd.co.uk
- Or call **07464 922875**.

Check our previous letters here: <https://www.networkhomes.org.uk/vantagebuildingsafety/>. You can get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

Raj Gandecha
Head of Resident Management (Building Safety)

A summary of this letter

If you haven't already, please get in touch to book a pre-condition survey.

This will take a record of the condition of your home before the work, so any issues caused by external wall works can be addressed.

A reminder

Your building's fire strategy is currently **simultaneous evacuation**,

which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.