

## Safety in your building

11 December 2023

Rainbow House,  
Water Lane,  
Watford,  
WD17 2AP

Dear residents,

### Fire doors – please do not make changes or fix anything to them

We're pleased to say that the work to replace all the fire doors in Rainbow House has now been completed. Thank you all for your cooperation in allowing us access to complete this work to your flat front door.

These new doors will offer increased protection from fire and will slow fire, heat and smoke from spreading between individual homes and the corridor in the event of an incident. To maintain this increased fire protection, it's really important that the doors are not altered in any way, as this goes against the manufacturer's guidance.

#### Do ✓

- Fit ring doorbells on the wall rather than the door or frame
- Use battery operated doorbells rather than ones which need holes drilled into the door
- Report any communal or flat front door issues to us.

#### Don't ✗

- Prop internal doors open
- Disable the closing mechanism on doors
- Make any attachments or changes to your door.

The Hive  
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Boulevard  
Wembley  
HA9 0HP

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#### **A summary of this letter**

Now that the fire door install is complete, please do not make any changes or attachments to your door. This is so the door can continue to offer the required protection under manufacturer's guidelines.

#### **A reminder**

Your building's fire strategy is currently **simultaneous evacuation**, which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.

Check out your building's letters here: <https://www.networkhomes.org.uk/rainbowbuildingsafety/>.  
And get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

Kind regards

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