Safety in your building



5 February 2024

Templar House, Notholt Road, South Harrow, HAO

Dear residents,

Removal of personal items from scaffold and balconies

During the earlier stage of the works, we let you know that all personal belonging on flat balconies should be removed. We are aware that a number of personal belongings still remain on some balconies.

As the scaffold across Templar House continues to be dismantled over the coming weeks, there is a risk that these items could be damaged, therefore your co-operation removing your personal items from your flat balcony would be greatly appreciated.

Works will also continue to take place on flat balconies over the coming weeks and it is important that operatives can access these areas to complete the works.

Any access to your flat balcony to remove your personal belongings should take place after 4.30pm (weekdays) and at weekends.

Items on scaffold

The Resident Liaison team are also aware that some personal items belonging to residents have been placed on the scaffold. We would like to take this opportunity to remind you that unauthorised access onto the scaffold at all times is a major health and safety risk to yourself and others.

The Hive 22 Wembley Park Boulevard Wembley HA9 OHP

www.sng.org.uk

customerservice@ networkhomes.org.uk 0300 373 3000

A summary of this letter

Balconies should be cleared of all personal items while the scaffold is being removed. Please retrieve items on evenings and weekends.

Please contact us to organise the return of an items left on the scaffold.

A reminder

Your building's fire strategy is currently simultaneous evacuation,

which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.

The contractor will not be responsible for any damage caused to residents' personal belongings on flat balconies or the scaffold.

Over the next couple of weeks, the RLO team will also be contacting residents about the safe return of these items. Alternatively, please contact the RLO team over the next 14 days to discuss the return of these items:

- Cameron Anterkyi (RLO, SNG) on 07487 689 933
- Petra Dando (RLO, SNG) on 07741 192 296.

Further support

Visit our website where we have a building safety section with lots of information. Check our previous letters here: www.networkhomes.org.uk/templarbuildingsafety. Or if you have any questions, get in touch on customerservice@networkhomes.org.uk.

Kind regards

Raj Gandecha Head of Resident Management (Building Safety)

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