

Safety in your building

20 February 2024

Cumnor House and Lidcote House,
Robsart Street,
Stockwell,
SW9

Dear Residents,

Fire alarm going live on Wednesday 21 February, waking watch standing down

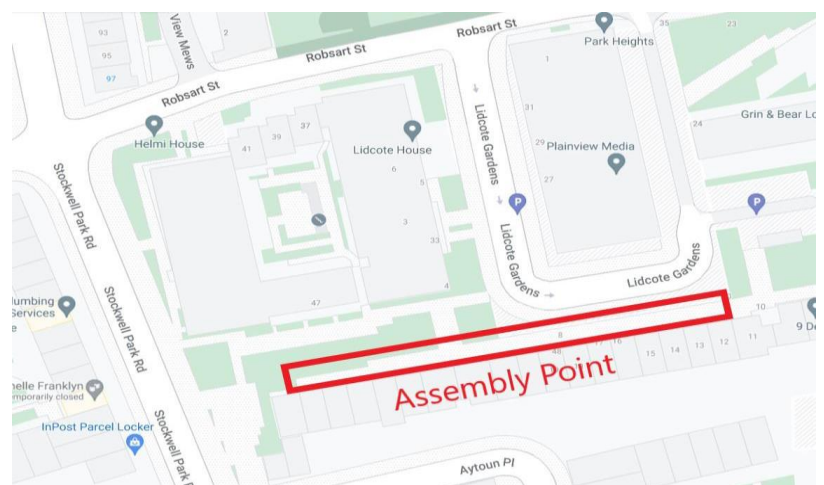
The new fire alarm system will go live on Wednesday 21 February, the waking watch will be stood down and the new communal alarm system will takeover the role of detecting a fire. The SW9 security team, based at Park Heights on Robsart Street, will assist with any evacuations and will be clearly identifiable as fire wardens.

The fire alarm will be **tested every Wednesday at 12:30pm**. You do not need to evacuate the building the test will last for no more than a few minutes. If the alarm does not stop, then you should treat it as a real alarm and evacuate the building. The building's fire strategy will still be **simultaneous evacuation**, which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.

What to do in a fire event or evacuation

Here's a recap of what to do if there is a fire in your flat, if you hear the alarm or are told to evacuate:

- If the fire is in your flat, leave your flat immediately closing the door behind you – don't stop to collect personal belongings.
- If you hear the alarm or are told to leave, evacuate immediately closing all doors behind you as you leave your flat.
- Leave the building using the nearest staircase. This will be shown on the fire signage within your block – please familiarise yourself with your nearest exit. **Do not use the lift.**
- Raise the alarm by pressing a manual call point (pictured right). The call points are located at the final exits on each floor, this will alert others in the building.
- Call 999 and provide details of the building and severity of the fire.
- Go to the assembly point opposite **Denchworth House**). Wait at the assembly point until you are told by the fire brigade or other fire officer to return to your home. Do not try to re-enter until directed to do so.



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A summary of this letter

The new alarm system will go live on **Wed 21 February**.

The alarm system will be tested every **Wednesday at 12.30**.

A reminder

Your building's fire strategy is currently **simultaneous evacuation**, which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.

Need help to evacuate?

It is important we know if anyone in your household will need help to evacuate in an emergency. If you think this is relevant to your neighbours, please prompt or assist them to complete this form. You may need help evacuating if you or your household have:

- Mobility issues
- Visual/Hearing impairment
- Large family unit
- Elderly relatives
- Young children.

We will collect this information so that we can ensure you and/or the members of your household can be evacuated safely in case of an emergency. This information will also be shared with the London Fire Brigade. We will keep this information for the duration of your tenancy/lease. As well as being kept by SNG, this information will be stored in a 'red box' on site, which is only accessible by the London Fire Brigade. Please let us know by completing the webform here: www.networkhomes.org.uk/building-safety-vulnerability/.

Items stored in communal areas:

Please ensure no items are stored in communal areas and escape routes remain clear. We have a zero-tolerance approach and personal items left in the communal areas will be removed. Flammable items such as BBQs and gas bottles should not be stored on the premises. These need to be removed immediately, as this is treated as a breach of your tenancy/lease.

We would like to take this opportunity to thank all residents for allowing the alarm engineers access to your homes especially at this difficult time. Your cooperation has been very much appreciated and gone a long way to making this project both a success and being completed in a timely manner.

Your block's documents can be found here: www.networkhomes.org.uk/robsart1bulidingsafety. If you have a question about anything in this letter, contact customerservice@networkhomes.org.uk or Leasehold.Enquiries@Sw9.org.uk

Your sincerely

Raj Gandecha
Head of Resident Management