

Safety in your building

29 February 2024

Cumnor House and Lidcote House,
Robsart Street,
Stockwell,
SW9

The Hive
22 Wembley Park
Boulevard
Wembley
HA9 0HP

www.sng.org.uk
[customerservice@
networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk)
0300 373 3000

Dear Residents,

Fire alarm system now live

We are writing to inform you that the Fire Alarm system recently installed to your building has gone live and is now fully operational. Your safety is our utmost priority and these alarm tests are essential to ensure the operational effectiveness of the system and will last for no more than a few minutes. During these tests, there is no need for you to evacuate the building.

The alarm will be tested every Wednesday, between 11am – 12pm (this is a change from the time we communicated last week).

Here's a recap of what to do if there is a fire in your flat, if you hear the alarm or are told to evacuate:

- If the fire is in your flat, leave your flat immediately closing the door behind you – don't stop to collect personal belongings.
- If you hear the alarm or are told to leave, evacuate immediately closing all doors behind you as you leave your flat.
- Leave the building using the nearest staircase. This will be shown on the fire signage within your block – please familiarise yourself with your nearest exit. **Do not use the lift.**
- Raise the alarm by pressing a manual call point (pictured right). The call points are located at the final exits on each floor, this will alert others in the building.
- Call 999 and provide details of the building and severity of the fire.
- Go to the assembly point opposite **Denchworth House**. Wait at the assembly point until you are told by the fire brigade/fire officer to return to your home. Don't try to re-enter until told to do so.



We appreciate your cooperation as the works continue to ensure the safety of these buildings. Previous documents can be found here: www.networkhomes.org.uk/robsart1buildingsafety. If you have a question about anything in this letter, contact customerservice@networkhomes.org.uk or Leasehold.Enquiries@Sw9.org.uk

Your sincerely

Raj Gandecha
Head of Resident Management