

Safety in your building

3 May 2024

Templar House,
Northolt Road,
South Harrow,
HA0

Dear residents,

Project coming to an end soon

As you'll have seen on-site, we're approaching the end of the external wall and internal works remediation project. The scaffolding has now come down and the contractor's offices and storage facilities have been removed from the site, which we hope you'll see as a really important milestone as we know you've all been living with these for a long time.

There are some bits and pieces around the site which still need to be completed – we're still agreeing the dates for some of these:

- **Front entrance canopy:** We are waiting for the final design for the front entrance canopy and will let you know when the work will be carried out. We are aware of a pigeon nest in this location and are currently looking for a solution.
- **Flat entrance doors snags:** Mulalley will be in touch with a small number of residents of properties where we need to carry out some minor repairs to the entrance doors. If you are contacted, please ensure you provide access and Mulalley will try their best to accommodate a suitable time. Your cooperation is really appreciated.
- **Fire strategy:** The fire strategy is **simultaneous evacuation**, which means that you should exit the building if you hear the fire alarm or are instructed to leave by the evacuation manager.

Please bear with us while we carry out these last few necessary items – as always, we appreciate your cooperation.

Further support

All previous Templar House updates on the external wall remediation can be seen here: www.networkhomes.org.uk/templarbuildingsafety/. You can get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

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A summary of this letter

We've got a few small areas of work to complete on-site but we're pleased that the scaffold has now been removed.

If you are contacted about small repairs to your flat front door, please provide access to Mulalley so they can resolve.

A reminder

Your building's fire strategy is currently:

simultaneous evacuation,

which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.