

Latest update

Park Heights

We've combined all the latest news on Park Heights into one handy update, so you won't get too many letters! We're aiming to send you an update every two weeks. Your updates are coming from:



Recladding work

Our contractor Hill is making good progress with the recladding and things are currently on track. The first set of new A1 rated aluminium cladding has now arrived on site and the installation of the new cladding panels for floors 19-16 has started.

Progress on the leasehold block

- Roof terrace: the old cladding has now been fully stripped and the new cladding brackets are being fixed in preparation for the aluminium cladding install
- Floors 19-16: the old cladding has been stripped and work has started to install the new cladding to floor 19, with the below floors starting afterwards
- The cladding replacement works to the leasehold block are on schedule.

Progress on the rented block

- The scaffold is erected up to level 5 on all sides and is on schedule.

Plasterboard damage

We've seen a few incidents of very minor damage to the internal face of the plasterboard (not structural) in properties. This is happening following the installation of the new cladding. Our contractors are investigating the cause with specialists from British Gypsum. We will then update you on the preventative measures to be taken. If you do notice any damage to your plasterboard during works, please report this to **0800 032 6760** or email residents@hill.co.uk. Hill will then arrange to rectify this.

Leaseholders: we need to temporarily disconnect your balcony lights

If you're a leaseholder, Hill will need to disconnect your balcony lights for a short period to continue the recladding work. They will be doing this on Saturday 29 June and will need to access your home. To make it as convenient as possible for you, we're asking you to get in touch with Hill to book a slot that suits you. Please call them on **0800 032 6760** or email residents@hill.co.uk.

Door knocking

We will be coming round Park Heights on Monday 22 July from 3pm-8pm to knock on doors, so we can have face-to-face chats with you to help you be clear on all our fire safety arrangements.

This is a one-off to make sure you understand what we have in place and remind you of a few things. We'll also be talking to you about any items you may have on your balconies which are a fire risk such as patio heaters and barbeques. We have already identified that there are barbeques and patio heaters on balconies, which are all a risk.

If you have a risk item on your balcony, please remove it urgently – you can also get in touch with us and we will remove it for you. Please note, that under your lease agreement, we as the landlord have a right to request certain measures relating to the building's safety.

If you are a leaseholder and you don't want to take part in the door knocking, please email firesafety@networkhomes.org.uk confirming you have nothing flammable on your balcony and also that you don't permit smoking on your balcony.

Balcony glass replacement

We're making good progress on replacing the glass balcony panels, with floors 19-12 now complete on the leasehold block.

We are ahead of schedule on this aspect of the project. The glass to the rented block will start once the scaffold is completed.

Balcony item surveys

Before we start the cladding work, you all will be sent a survey of the items on your balcony.

You need to review the items on the survey and confirm which items you would like to be put in storage during cladding work. Please return completed surveys to Hill's site office post box as soon as you can.

Balcony decking replacement

We will be replacing balcony decking at Park Heights with a non-combustible material.

We would like to do this alongside the recladding and balcony glass replacement work to minimise further disruption to you. We'll present the chosen option at the next resident's meeting.

No smoking on balconies

A quick reminder that there is a temporary smoking ban on balconies because of the additional fire risk while the cladding is being replaced.

If you're a smoker and want to smoke outside, please make your way down to the ground floor.

Next cladding resident meeting

The next resident meeting on the cladding works is on Tuesday 13 August 2019 7pm in the Hill site office.

This will give you the opportunity to see a presentation on the balcony decking works and programme.

[Give us feedback on this email](#)

Got a question?

If you've got a question, please email parkheights.communication@networkhomes.org.uk and we'll get back to you.

If you have any repairs issues, please email info@sw9.org.uk as usual.

Network Homes, Olympic Office Centre, 8 Fulton Road, Wembley, HA9 0NU. Registered number 7326.

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