

Latest update

Park Heights

We've combined all the latest news on Park Heights into one handy update, so you won't get too many letters! We're aiming to send you an update every two weeks. Your updates are coming from:



Recladding work

Our contractor Hill is making good progress with the recladding and things are currently on schedule. The first set of new A1 rated aluminium cladding has now arrived on site.

If you would like to get the 'story board' setting out the stages of the recladding works or any other related documents by email, please send a request to residents@hill.co.uk.

Progress on the leasehold block

- Roof terrace: the old cladding has now been fully stripped and the new brackets are being fixed in preparation for the new cladding to be installed
- Floors 19-16: the old cladding has been stripped and installation of the new cladding panels will start from floor 19 on Wednesday 10 July
- Floor 15-11: work will start after the cladding panels have been installed on floors 19-16.

Progress on the rented block

- The scaffolding on the West and South sides has been erected to the 4th floor
- The scaffolding on the East sides has been erected to the 2nd floor.

Leaseholders: we need to temporarily disconnect your balcony lights

A reminder for leaseholders, Hill will need to disconnect your balcony lights for a short period to continue the recladding work. To make it as convenient as possible for you, please get in touch with Hill to book a slot that suits you by calling them on **0800 032 6760** or emailing residents@hill.co.uk. We won't be able to complete the cladding work to your apartment until the balcony light has been disconnected so please **arrange this urgently**.

Reminder: balcony fire risk

During some recent checks by SW9 Community Housing, we've discovered that a lot of people are storing flammable items on their balcony. This includes BBQs, patio heaters, candles, wooden pallets, sofas, cardboard packaging and old Christmas trees.

We mentioned this in the last bulletin, but there are still lots of balconies with the same flammable items on. If you're storing anything like this we need you to remove it immediately because of the increased fire risk while the cladding is being replaced.

SW9 will be writing to all residents about this in more detail.

Balcony glass replacement - making good progress

We're making good progress on replacing the glass balcony panels, with floors 19 to 14 now complete.

We're ahead of schedule at the moment.

Replacing the decking on your balcony

We will be replacing balcony decking with a non-combustible material.

We'd like to do this alongside the recladding and balcony glass replacement work to minimise disruption to you. We're just finalising the details and we'll let you know more soon.

Example apartment to view

We're due to start work in mid-July to an apartment on the rented block.

The cladding work and the balcony flooring will be completed in this apartment and you'll be able to come and see how it will look. We'll update you on the progress with this apartment next time.

Resident drop-in session

The next resident drop in session will be held at the end of July.

You'll get an opportunity to come and speak to us to discuss all matters relating to the project. The date will be confirmed in the next newsletter.

Smokers: a reminder

A quick reminder that we have introduced a temporary ban on smoking on balconies because of the additional fire risk while the cladding is being replaced.

TV aerial

The TV aerial was damaged by our contractors during the cladding works being carried out on Wednesday 3 July.

The repairs team was informed immediately and contractors will attend as soon as possible to fix

If you're a smoker and want to smoke outside, please make your way down to the ground floor.

the aerial. We're really sorry for the disruption caused.

[Give us feedback on this email](#)

Got a question?

If you've got a question, please email parkheights.communication@networkhomes.org.uk and we'll get back to you.

If you have any repairs issues, please email info@sw9.org.uk as usual. If you've got an issue relating to the recladding work, please contact Hill on **0800 032 6760** or email residents@hill.co.uk.

Network Homes, Olympic Office Centre, 8 Fulton Road, Wembley, HA9 0NU. Registered number 7326.

[Unsubscribe](#)