

Latest update

Park Heights

We've combined all the latest news on Park Heights into one handy update! Your updates are coming from:



**Network
Homes**



Recladding work

Our contractor Hill is making good progress with the recladding and things are currently on track. The new A1 rated aluminium cladding is being cut to size and the first panels are scheduled to arrive in the next two to three weeks. Floors 19 -16 are being prepared for the installation.

On 5 June we presented the new recladding programme at the residents meeting. Printed copies of the presentation have been posted to everyone and a 'story board' setting out the stages of the recladding work is also available. If you would like any of the documents by email, send a request to residents@hill.co.uk.

Progress on the leasehold block

- Roof terrace: the old cladding is currently being stripped away
- Floors 19-17: the old cladding has been stripped and the new cladding, including the insulation and rails, has been installed. These floors are now ready for the new aluminium rainscreen cladding to be installed
- Floor 16: the old cladding has been stripped and the new cladding is being installed.

Progress on the rented block

- Hill has started installing the scaffolding, and the ground floor structure should be completed in the next 1-2 weeks. The other floors will follow after that.

Other matters

Hill accidentally cut through a cable in the external wall of a property recently which caused a temporary power cut to that home. We're taking extra care to make sure this doesn't happen again so Hill are now using cable finders before fitting the new cladding.

Leaseholders: we need to temporarily disconnect your balcony lights

If you're a leaseholder, Hill will need to disconnect your balcony lights for a short period to continue the recladding work. They will be doing this on Saturday 29 June and will need to access your home. To make it as convenient as possible for you, we're asking you to get in touch with Hill to book a slot that suits you. Please call them on **0800 032 6760** or email residents@hill.co.uk.

Is your balcony a fire risk?

During some recent checks by SW9 Community Housing, we've discovered that a lot of people are storing flammable items on their balcony.

This includes BBQs, patio heaters, candles, wooden pallets, sofas, cardboard packaging and old Christmas trees. If you're storing anything like this we need you to remove it immediately because of the increased fire risk while the cladding is being replaced.

Using BBQs or any other cooking equipment on your balcony is a fire risk and a breach of your tenancy/lease so please don't use them. SW9 Community Housing staff will be contacting anyone who is storing flammable belongings or using BBQs on their balconies.

Balcony glass replacement - making good progress

We're making good progress on replacing the glass balcony panels, with floors 18 and 19 now complete.

Although our contractors are being extra careful, sometimes the glass can break when it's being handled, which is what happened recently. If this does happen again, work will stop immediately and the operatives will clean up any broken glass. Once the site management team are satisfied that all glass has been cleared up, work will start again.

Cable checks are ahead of schedule!

Our contractor Wates has been carrying out work to replace the missing fire stopping in the building. This has included checking the ceilings in your utility cupboard and making any repairs.

Wates are now carrying out more checks on the cables to the rear of your electricity fuse box. These works are ahead of schedule and are now due to finish by 28 June. All the work will be carried out from the communal corridor and we don't need to access your home.

Replacing the decking on your balconies

We will be replacing balcony decking at Park Heights with a non-combustible material.

We would like to do this alongside the recladding and balcony glass replacement work to minimise further disruption to you. We're just finalising the details and we'll let you know more in due course.

Smokers: remember the balcony ban

And finally, a quick reminder that we have introduced a temporary ban on smoking on balconies because of the additional fire risk while the cladding is being replaced.

If you're a smoker and want to smoke outside, please make your way down to the ground floor.

Got a question?

If you've got a question, please email parkheightscommunication@networkhomes.org.uk and we'll get back to you.

If you have any repairs issues, please email info@sw9.org.uk as usual.

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