

# Latest update

# Park Heights

We've combined all the latest news on Park Heights into one handy update, so you won't get too many letters! We're aiming to send you an update every two weeks. Your updates are coming from:



**Network  
Homes**



## Firstly, a quick apology...

**Earlier this week, our team went around the building and visited over 90 of you to talk about fire safety on your balconies and in particular, removing items that are a fire risk.**

It looks like some of our staff were a little over enthusiastic with the message and told you to remove everything from your balcony. This is not correct! We only need you to remove items that are a fire risk like barbeques, patio heaters and candles. Things like patio furniture and plants can stay where they are.

We're really sorry for the confusion, but we hope this now clears up the situation.

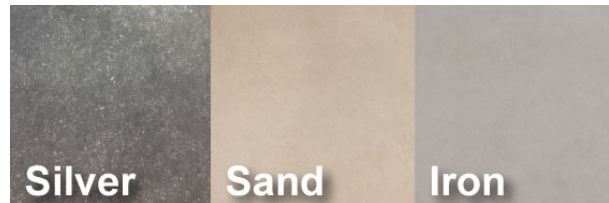
Remember, using cooking equipment on your balcony is not allowed under your tenancy agreement or lease, and we've also introduced a temporary ban on smoking on balconies while the recladding work is going on.

We'll be coming round again on **Saturday 27 July, 10am-1pm** to speak to anyone who was unavailable last week.

## We're going to replace your balcony decking

**We will be replacing the balcony and roof terrace decking at Park Heights with a non-combustible material made from porcelain tiles. This is a big enhancement over the existing decking and has been approved by Lambeth Building Control.**

The porcelain is a slightly different colour to the current decking, but we have found the closest match available. Silver porcelain tiles will be installed on all balconies. Sand and iron tiles will be installed on the roof terrace and will be laid in the same configuration as the current decking.



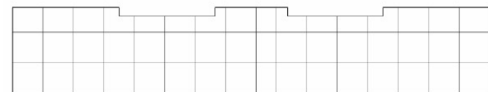
**Come and see the new tiles**

If you'd like to see samples of the new tiles, you can do so on the roof terrace of the leasehold block from Monday 29 July to Sunday 4 August, and then on the rented roof terrace from Monday 5 August to Monday 12 August.

**How will the work be carried out?**

The work will be carried out by Hill, the cladding contractor. Your existing decking will be removed at the same time as the cladding work is taking place on your property. The balcony floor will be protected with a temporary cover ahead of the new decking being installed. You'll still be able to go out on your balcony until the new decking is laid. Hill will measure each balcony, cut the new tiles to size, bring them up the building on the hoist and fit them.

Replacing the balcony decking is quite complex so it does mean the scaffold will need to be in place for longer in order to install the tiles. The cladding programme will remain the same (that's December 2019 for the leasehold block and Autumn 2020 for the rented).



Example of porcelain tile layout on balcony

**When will the work start?**

We estimate the decking work will start in August on the leasehold block, from the 19<sup>th</sup> floor down. More details will be provided at the next residents meeting on Tuesday 13 August at 7pm in the Hill site office.

[Give us feedback on this email](#)

**Got a question?**

If you've got a question, please email [parkheights.communication@networkhomes.org.uk](mailto:parkheights.communication@networkhomes.org.uk) and we'll get back to you.

If you have any repairs issues, please email [info@sw9.org.uk](mailto:info@sw9.org.uk) as usual.

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