

Latest update

Park Heights

We've combined all the latest news on Park Heights into one handy update, so you won't get too many letters! We're aiming to send you an update every two weeks. Your updates are coming from:



Recladding work

The installation of new A1 rated aluminium cladding is continuing on floors 19-16. It's taking a little longer than we hoped and we are now estimating that work on floors 15-12 will start on 2 September, which is three weeks later than planned. We're doing everything we can to recover this time back.

Progress on the leasehold block

- Roof terrace: the new cladding brackets are being fixed and aluminium cladding installed
- Floors 19-16: the panels on the south side are taking longer to fit than we planned due to an alignment issue, but this has now been resolved and things are progressing.

Progress on the rented block

- The installation of the scaffolding was temporarily suspended in July because there were a few incidents where objects fell off balconies above, narrowly missing the workers. Please take extra care with objects on your balcony to avoid near misses like this and make sure that small children are supervised while the work is taking place. This is for everyone's safety and peace of mind. The scaffold is now up to level six on all sides and we are hoping to recover the time lost.

Leaseholders: we need to temporarily disconnect your balcony lights

If you're a leaseholder, Hill will need to disconnect your balcony lights for a short period to continue the recladding work. The next weekend appointment has been booked for Saturday 10 August. To make it as convenient as possible for you, we're asking you to get in touch with Hill to book a slot that suits you. Please call them on **0800 032 6760** or email residents@hill.co.uk.

Sprinkler testing

The sprinkler testing is going well. Results from some flats appeared to show that sometimes the alarm was not sounding when the sprinkler was activated. We looked into this and discovered that the alarms on some sprinklers had been set to go off to up 30 seconds after the sprinkler activated.

We'll be looking out for this in all our future tests and readjusting the settings as necessary, so the alarm goes off immediately with the sprinkler.

We have arranged for more sates for sprinklers to be tested. If you have not yet had your sprinklers tested, please call AJS on **0208 597 7000 to arrange an appointment slot:**

- 27 - 28 August
- 3 - 4 September
- 12 -13 September.

We'll need to go back to the flats we've already visited, as they'll need their flow switches adjusted.

Balcony glass replacement

We're making good progress on replacing the glass balcony panels, with floors 19-3 now complete on the leasehold block.

Once the leasehold block is complete, work to the rented block will start from the bottom floors up.

Fill out our balcony item surveys

Before we start the cladding work outside your property, you will be sent a survey of the items on your balcony.

You'll need to confirm which items you would like to be put in storage during the cladding work. Please return completed surveys to Hill's site office post box as soon as you.

Balcony decking replacement

The balcony decking is going to be replaced with porcelain tiles.

Full details of this was issued in [the last update](#). If you missed it, please email the [Park Heights Comms email](#) for a copy. The samples of the porcelain tiles to be installed are available to view outside the Hill site office between 8am to 5pm Monday to Friday.

New storage area needed

Our contractors need more space to store materials for the decking works.

We're planning on using the grass area opposite Dudley House and the leasehold block. We'll keep you posted as things progress.

Next cladding resident meeting

The next residents meeting on the cladding works is on Tuesday 13 August at 7pm in the Hill site office.

This will give you the opportunity to see a presentation on the new balcony decking, and an update on progress with the cladding.

Leasehold door repair update

The replacement part to fix the door on the leasehold block has been ordered.

It's going to take 4 to 6 weeks to arrive. We share your frustration with this but we're working to speed things up.

Give us feedback on this email

Got a question?

If you've got a question, please email parkheights.communication@networkhomes.org.uk and we'll get back to you.

If you have any repairs issues, please email info@sw9.org.uk as usual.

Network Homes, Olympic Office Centre, 8 Fulton Road, Wembley, HA9 0NU. Registered number 7326.

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