



# Safety in your building



# Network Homes

10 January 2020

To all residents at 243 Ealing Road

Dear Residents,

## BS8414 test

You'll know that we have been doing an investigation on the external wall system at 243 Ealing Road so we can comply with Advice Note 14 published by MHCLG. As part of this investigation, an accredited test centre carried out a British Standard test known as the BS8414 test. This recreated the external wall system that has been built at Ealing Road and tested the performance of the external wall in the event of a fire.

The test for the external wall system at 243 Ealing Road met the criteria set for compliance with BS8414.

## What does this mean?

This is promising and provides strong evidence that external walls will meet the relevant Building Regulations when the blocks were built.

However, to meet the requirements of Government Advice Note 14, we also require a qualified, competent and independent fire engineer to review the test results. The fire engineer is undertaking this and may want to carry out further inspections on site. If further inspections are required we will write to you again to explain the next steps.

The fire engineer will also advise on the following:

- If the waking watch still necessary.
- If any works are necessary to the buildings.

When this is completed the fire engineer will be asked to provide a certificate, known as an EWS 1, which we understand lenders now require before they will approve mortgage loans.

To put this in perspective this certificate was only issued in December 2019 and so we have reacted quickly to accommodate this additional requirement.

I appreciate this delay is frustrating, however I can assure you we are doing everything we can to bring this matter to a close as soon as possible.

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0300 373 3000

## Have you given us your contact details?

We're going to be sending you several updates about safety in your building and we want to make it as easy as possible for you to read them.

So that we can be mindful of giving you value for money, being sustainable and saving time on posting letters, we'd prefer to send email updates.

Please send your:  
> **Name**  
> **Address**  
> **Postcode**  
> **Email address**  
> **Phone number**  
to [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

That way you'll find out what's going on quickly and easily file it for your records. We'll make sure your details are updated on our system too.

Please check out our privacy policy on our website for more info.



## Balcony glass replacement

We have also made good progress on the balcony glass replacement and are now down to the last 12 properties to complete. These are mainly properties where we have not been able to contact the owner to agree access. If your property has not been inspected, please contact Hill who can arrange for your balcony glass to be replaced on **0800 032 6760** or [residents@hill.co.uk](mailto:residents@hill.co.uk).

As soon as individual blocks are complete, we are taking down the scaffolding.

We appreciate your assistance during the investigative works and thank you for the understanding you have shown towards any disruption.

Finally, we've included our latest FAQs which explain the overall context and what we are doing at your development. This document refers to how long the investigations and tests will take. To be clear, **you have had these already**.

Yours faithfully

Ed Badke  
Director of Building Safety



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