



Safety in your building



Network Homes

23 December 2019

To all residents at Grand Union Heights

Dear Residents,

Scaffolding/cherry pickers going up from Monday 6 January

We will be investigating the external wall finishes at Grand Union Heights, following advice the Government has issued to landlords.

We're doing these precautionary investigations to check the external wall system – the outer wall, insulation etc.

Scaffolding

We will be putting up scaffolding and/or a cherry pickers (raised platform) in different locations around the blocks – our contractors Mulalley are working with our consultant Philip Pank Partnership to decide the best place on site. Scaffolding will go up from Monday 6th January and should take three days to build.

We expect to investigate different locations and will require access to some of the balconies to complete our investigation. We will contact residents where we require access through their balconies and would like your assistance and co-operation to enable this important work.

The investigation is scheduled for early January – this is dependent on weather. It should last about a week but this depends on what is found. Afterwards we will put things back to the way they were.

The results

Once the investigations are finished, we will be in touch again in the new year to let you know the results. If you have any questions, please email buildingsafetyteam@networkhomes.org.uk. You can also speak to our on-site team who may be able to help.

As you'll have seen above, we're going to be sending you further updates by email, as this will be quicker and easier. Please ensure you let us know your details. We may already have yours on file, so I apologise if you've already sent yours over.

Yours faithfully

Ed Badke

Director of Building Safety

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Have you given us your contact details?

We're going to be sending you several updates about safety in your building and we want to make it as easy as possible for you to read them.

So that we can be mindful of giving you value for money, being sustainable and saving time on posting letters, we'd prefer to send email updates.

Please send your:
> **Name**
> **Address**
> **Postcode**
> **Email address**
> **Phone number**
to customerservice@networkhomes.org.uk.

That way you'll find out what's going on quickly and easily file it for your records. We'll make sure your details are updated on our system too.

Please check out our privacy policy on our website for more info.