



Safety in your building

21 November 2019

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Dear Residents,

Building Safety Update

I am writing to update you on the Building Safety Works to your homes and would like to thank you for your assistance during this time. I will recap in this letter the details of the Fire Safety Policy in place, and our advice to you as residents.

Following an intrusive investigation, we identified some gaps in the cavity barriers behind the external wall cladding that needs to be fixed at your block. We are investigating this further with our consultants and we have also notified the Building Warranty provider that we will make a claim for the cost of any remedial work.

Your block was designed with a stay put fire strategy, meaning that unless you are directly affected by a fire, you should remain within your home with the doors and windows closed.

We have taken independent advice on this from our specialist fire safety consultants Savills, and they have advised us that it is still safe to operate a stay put strategy because the building is under 18m.

Your neighbouring building, Archer Tower, has a similar issue with the cavity barriers and since it's much taller, we have decided to introduce a total evacuation strategy there.

However, if a fire breaks out inside your flat, you should:

- Evacuate immediately using the stairs
- Close all doors behind you when leaving your flat
- Tell the fire wardens about the fire
- Call 999.

It's important that everyone living in your home knows what to do in the event of a fire and I would urge you to agree a personal evacuation plan.

Items in communal areas and on balconies

Please ensure **no items are stored in communal areas** and escape routes are clear. We have a zero-tolerance approach and personal items left in the communal areas will be removed. Flammable items such as BBQs and gas bottles should not be stored on balconies. These need to be removed immediately, as this is treated as a breach of your tenancy/lease.

We need your help!

Do we have your correct contact details?

We're going to send you updates about safety in your building and we want to make it as easy as possible for you to get information. So we will be sending email updates.

Please send your:

- > Name
- > Address
- > Postcode
- > Email address
- > Phone number
- > If you're a leaseholder or tenant/subtenant

to Samuel.drinkwater@networkhomes.org.uk

That way you'll find out what's going on quickly and easily file it for your records. We'll make sure your details are updated on our system too.

Please check out our privacy policy on our website for more info.

External Walls Update

In the last few months, we have been liaising with the building warranty provider about the issues we found with the external walls. The warranty provider arranged for further inspections at the end of October. We are continuing to liaise with the warranty provider, and this is expected to influence what happens next at Vantage Point. We will update you again when we have further information to share.

Your contact details

As you can see above, we want seeking to communicate with you more directly and so need your updated information. This is so we can communicate with you faster and better. Please include your details as above and send them to the email address below.

Residents' meeting

Regular residents' meetings will be advertised on notice boards and in newsletters. These meetings are primarily to discuss the day to day management of the site, and the building safety team can also respond to questions through this forum.

If you want to ask any questions, then please contact me on 0300 373 3000 or samuel.drinkwater@networkhomes.org.uk

Yours sincerely

A handwritten signature in black ink, appearing to read 'SDH', with a small dot at the end.

Sam Drinkwater
Neighbourhood Team Leader