

Latest update

Park Heights

Here's the latest news on Park Heights this week, with your updates coming from:



**Network
Homes**



Fire alarm error on 15 Dec 2019

You'll have received a letter from us addressing your concerns following the error with the fire alarm in December.

We've met with the fire wardens to provide refresher training.

Our fire safety contractors AJS couldn't identify the cause of the alarm error, but we are testing and monitoring the system closely.

Thank you all again for your understanding and your feedback about this incident.

Next resident drop-in sessions

The next resident drop-in session will be held on Wednesday 5 February from 6pm in the Park Heights marketing suite.

Leasehold block progress

Taking care with rubbish

We've recently had some damage to the communal flooring, caused by oil leaking from a rubbish bag.

Excess cleaning caused by leaks could increase your service charge, so please be careful to ensure you've not got any holes or leaks in your bags when you take them to the bin store.

Need us to store balcony items?

Before we start the cladding work outside your property, you will be sent a survey of the items on your balcony.

You'll need to confirm which items you would like to be put in storage during the cladding work. Please return your surveys to Hill's site office post box as soon as you can.

Cladding

The balcony cladding panels on **level 19 to 4** have been installed. We're now checking **levels 15** as part of our quality control inspections.

The slab edge cladding on **level 18** should be completed by the end of the week.

We're currently stripping cladding panels on **level 3**.

Decking

We have now installed the decking on the balconies to **levels 19 to 15**. The quality control checks are currently ongoing.

We are currently installing decking on **level 14**.

Scaffolding

The scaffolding has been removed from the floors down to **level 18**.

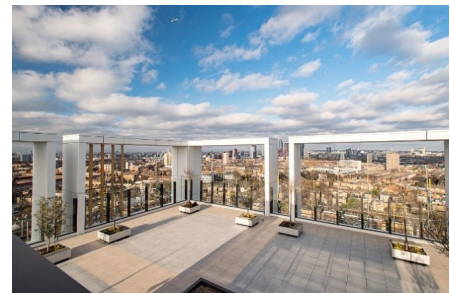
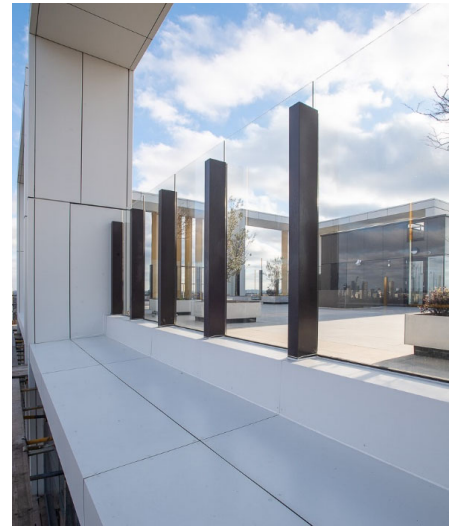
Balcony glass

We've now replaced all balcony glass.

Balcony lights

All leaseholders who have had the cladding panels fitted: we can now reconnect your balcony lights!

Please contact Hill to arrange for your balcony lights to be reconnected on **0800 032 6760** or residents@hill.co.uk.



Rented block

Scaffolding

We've completed building the scaffolding.

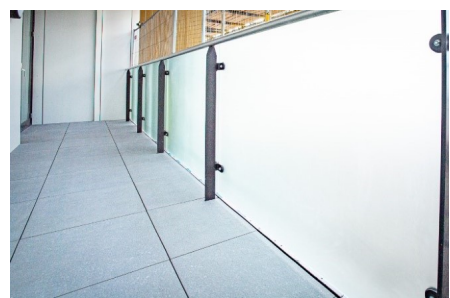
Balcony glass

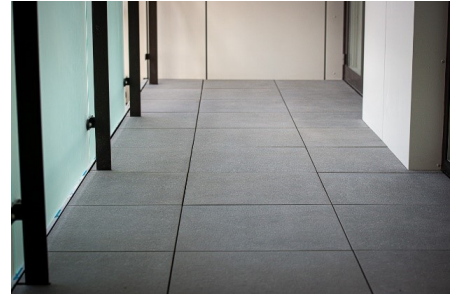
We've finished replacing all balcony glass.

Balcony lights

Hill will need to disconnect your balcony lights for a short period to continue the recladding work.

To make it as convenient as possible for you, we're asking you to get in touch with Hill to book an appointment that suits you. Please call them on **0800 032 6760** or email residents@hill.co.uk.





Schedule to remove scaffolding

Here's the schedule of when you can expect us to start removing the scaffolding from your floor.

Please note, the schedule is subject to change, as some floors may take longer than we expect or if we have a period of bad weather.

Leasehold block schedule

Level	Date
19	Complete
18	Started
17	4 Feb 2020
16	17 Feb
15	28 Feb
14	12 March
13	23 March
12	1 April
11	7 April
10	16 April
9	27 April
8	6 May
7	18 May
6	27 May
5	5 June
4	16 June
3	25 June
2	6 July
1	15 July

Rented block schedule

Level	Date
15 (sky garden)	10 June 2020
14	23 June
13	6 July
12	17 July
11	30 July
10	12 Aug
9	25 Aug
8	8 Sep
7	21 Sep
6	2 Oct
5	15 Oct
4	28 Oct
3	10 Nov
2	23 Nov
1	4 Dec

[Give us feedback on this email](#)

Got a question?

If you've got a question, please email parkheights.communication@networkhomes.org.uk and we'll get back to you.

If you have any repairs issues, please email info@sw9.org.uk as usual.

Network Homes, Olympic Office Centre, 8 Fulton Road, Wembley, HA9 0NU. Registered number 7326.

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