



## Latest update

**Vantage Point**

**February 2020**

### **Come along to our pop-up event!**

We're holding a pop-up event on 12 February where you can come along and find out more about our services and how you can get involved in making your community a better place.

The event will be held at Vantage Point, Berger Road, Homerton, E9 6FG from 4.00 to 8.00pm.

### **Residents meetings**

We hold regular meetings that you can attend. The meetings will take place at Vantage Point, Berger Road, Homerton, E9 6FG. The date of the next meeting is

- Thursday 27 February 7.00 – 8.30pm.

### **Estate inspections**

Everyone is welcome to attend our estate inspections which start at Archer Tower at 10.30am. The dates of the next inspections are

- Tuesday, 11 February
- Wednesday, 11 March

### **Cleaning**

Internal communal area are cleaned Monday to Friday between 8.00am and 4.00pm. Individual blocks will be cleaned within this period.

### **Bin collections**

All bins (recycling, general, and food waste) are collected and emptied every week on a Thursday.

### **Removing bulk items**

Hackney Council arrange a special collection service for bulk items which starts from £15 but residents who receive housing benefit do not need to pay. If you need to remove bulky items, please contact Hackney Council at [info@hackney.co.uk](mailto:info@hackney.co.uk)





## **Fire safety**

Please make sure you dispose of cigarettes safely and make sure all corridors and communal areas are kept free of items. Any items left in the communal areas will be removed without notice.

## **Fire strategy**

The fire strategy at Vantage Point is a **stay put** policy. This means unless you're directly affected by a fire or told by the emergency services or a Network Homes staff member to evacuate, you should stay in your home.

## **Building safety drop in session**

Following the residents meeting on 9 January, a drop-in session has been arranged for residents to meet with the Fire Safety Team on Friday 7 February between 8.00am and 1.00pm at Archer Tower.

## **Sprinkler system and fire alarms within flats**

Our contractors are very close to completing the works required to fit the sprinkler system and fire alarms in all flats within Archer Tower.

## **Waking Watch at Archer Tower**

We're still operating a security waking watch at Archer Tower on a 24 hour, seven days a week basis until we've completed all relevant works to the flats. Please note fire wardens are authorised to check people's identities to maintain security at the site.

## **Anti-social behaviour**

You can report minor or non-urgent crimes online <https://online.met.police.uk>

You can also report such incidents to your Local Safer Neighbourhoods Team on 020 8721 2794 and 07748 938 936 or by email to [Sntg-homerton@met.police.uk](mailto:Sntg-homerton@met.police.uk)

After a detailed review of all the blocks at Vantage Point, we will be fitting Warrior security doors to all the blocks.

## **Tackling tenancy fraud**

Tenancy fraud is not only illegal – it prevents people who genuinely need a home from getting a place to live. This is why we take tenancy fraud seriously and are dedicated to tackling it - we offer a £250 incentive for anyone who helps us to identify a genuine tenancy fraud case.





## Important contacts

Got a repair? Or need any other information? Get in touch with us by:

- Phone – **0300 373 3000**
- Email – [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk)
- Website – [www.networkhomes.org.uk/contact-us](http://www.networkhomes.org.uk/contact-us)
- Facebook – **Networkhomesuk**
- Twitter – **asknetworkhomes**.

If you need to report anti-social behaviour, please visit <https://online.met.police.uk> to report minor or non-urgent crimes.

In an emergency, call the Police on 999 or 101 for non-emergencies.

## Have you signed up for our digital newsletter?

Our new digital newsletter keeps you more informed and up-to-date about what's going on at Network Homes with:

- Our latest events
- Information about support services we provide
- Ways you can get involved with improving our services
- Stories from residents
- And much more!

Sign up at [www.networkhomes.org.uk](http://www.networkhomes.org.uk)

