

# Safety in your building



# Network Homes

2 April 2020

Luma Apartments,  
Central Way,  
Park Royal,  
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Olympic Office Centre  
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0300 373 3000

Dear Residents,

## Building Safety Update

Following our letter on 27 February, you will have seen some work taking place at the front of Luma Apartments. We have replaced the cavity barriers around the boiler room at the front of Luma Apartments. The cavity barriers are designed to hold back a fire for a period of time. As the boiler room is considered a higher risk, we have prioritised this work.

The upper parts of the building are considered a lower risk of fire spread. Similar work to replace cavity barriers to upper parts of the building is still needed. We will write again when current working restrictions have been lifted with our proposals for remedial work to the rest of the facades. We will continue to review government guidance and aim to restart when we are able.

Now that we have completed the work around the boiler room, our fire engineers have advised us that the **Waking Watch is no longer required**. Therefore, we are writing to confirm the waking watch will end on **Friday 3 April** and Luma Apartments will revert to a **Stay Put** fire strategy. This means you should stay in your flat unless you are affected by a fire or smoke.

We still need to make sure escape routes are clear, so please ensure **no items are stored in communal areas**. We have a zero-tolerance approach and personal items left in the communal areas will be removed. Flammable items such as BBQs, gas bottles, cardboard and packaging should not be stored on balconies. These need to be removed immediately, as this is a breach of your tenancy/lease. If you don't keep balconies free of these items, or communal corridors free of personal belongings, we may have to bring back the waking watch, which may have a direct cost implication for you.

There is some scaffolding at the front of Luma Apartments that our contractor has had to leave up. We apologise for this inconvenience and will remove the scaffolding as soon the current Government restrictions on movements are eased.

Got a question? Then get in touch on [Customerservice@networkhomes.org.uk](mailto:Customerservice@networkhomes.org.uk) or **0300 373 3000**.

Yours sincerely

Sam Drinkwater  
Neighbourhood Team Leader (Building Safety)

## Contacting you going forwards

We're going to be sending you **updates by text** from now on, unless it is a critical safety update.

**If you're a leaseholder** and you have tenants living in your flat, please ensure you pass on any messages to your tenants.

We have also sent a summary of this letter as a text, so if you didn't receive a message from us, then we don't have your correct details.

**If you're not sure we have your details**, send them to us at [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

You can also **check for the latest update on the website** by going to the 'My block documents' section and searching for your block/estate name.