

9 April 2020.

The Residents

Eaton Plaza

Olympic Office Centre
8 Fulton Road
Wembley
HA9 0NU

www.networkhomes.org.uk

info@networkhomes.org.uk
0300 373 3000

Dear resident,

Re: Update on the underground car park gates and security.

Further to the text message we sent you yesterday evening, an inspection by our contractors, Oakray, has determined that the current state of the gates means the repairs required to fix them are not economically viable.

Network Homes has therefore decided to immediately replace the gates and not to continue with the S20 consultation process, which would likely have taken up to three months. We are aware that by taking this decision we cannot fully recharge the costs of these new gates to leaseholders; we believe at this point it is more important to guarantee the security of the car park as soon as possible.

We have been told that in the best-case scenario it will take up to two weeks to have the new gates installed; however, given the coronavirus outbreak, this is more likely to take three to four weeks. This means there will be open access to the car park during this period. We are currently looking into measures like mobile security patrols (at no cost to you at this time), but we are not able to reinstate the 24 hour security team. We are also having a separate discussion with our car parking contractors to see if they are prepared to visit the car park and issue fines to unauthorised users.

On 14 April we will begin an audit of car park users to address the issue of unauthorised parking.

Some benefits of the new gates

- The design of the gates matches the existing gates as closely as possible, and they will be stronger.
- The vehicle gates will have electro-magnetic locks to prevent them from being forced open.
- The equipment for the new gate will be moved from the external bin store to a cupboard within the underground car park.
- The new gate will be brought forward from the existing position to the edge of the alcove, preventing anyone from hiding in the alcove.

If you see anyone causing anti-social behaviour, damaging property or congregating in groups please call the police and report it to us on 0300 373 3000.

Yours sincerely



Gabriel Codjoe
Director of Housing

