

## Safety in your building

17 April 2020

Peppermint Heights  
Northwick Road  
Wembley  
HA0 1LG

Olympic Office Centre  
8 Fulton Road  
Wembley  
HA9 0NU

[www.networkhomes.org.uk](http://www.networkhomes.org.uk)  
[info@networkhomes.org.uk](mailto:info@networkhomes.org.uk)  
0300 373 3000

Dear Residents,

### Installation of communal smoke detectors

Following the successful installation of the new communal alarm system, we will be installing smoke detectors in the communal areas of the building.

Again, this is following from the advice of our fire consultants and we believe this is necessary safety work to install these detectors. We're expecting work to start on **Monday 20 April** and last for three to four weeks.

### Why is this necessary to do right now?

We understand that you are all practicing social distancing and may be worried about the spread of coronavirus (Covid-19) within the block. We are carrying out this work as we believe it is an essential piece of safety work – the smoke detectors in the communal areas are another method that will give you more notice if there is a fire than just the waking watch. The government have said safety work can continue – you can read the guidance here:

<https://www.gov.uk/guidance/social-distancing-in-the-workplace-during-coronavirus-covid-19-sector-guidance>.

While the waking watch will still continue after this work is finished, you will have an extra measure in place to notify you of a fire.

### What measures are we taking to ensure the safety of everyone at Peppermint Heights?

There are a variety of steps we are taking to ensure the safety of residents and workers on-site:

- There will only be three workers on site at any one time.
- There will only be one or two workers per floor at any one time.
- Workers will be observing Government recommended guidance with regards to social distancing.
- Workers will **not need to enter your home**.
- Works will be predominantly undertaken in riser cupboards on each floor. Further to these alarms will need to be installed along corridors, which should take approx. 30 minutes to one hour. AJS will be providing you with a schedule nearer the time of when your floor's

### Contacting you going forwards

We're going to be sending you **updates by text** from now on, unless it is a critical safety update.

**If you're a leaseholder** and you have tenants living in your flat, please ensure you pass on any messages to your tenants.

We have also sent a summary of this letter as a text, so if you didn't receive a message from us, then we don't have your correct details.

**If you're not sure we have your details**, send them to us at [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

You can also **check for the latest update on the website** by going to the 'My block documents' section and searching for your block/estate name.

alarms will be installed. This is so you can alter the time of your walk/exercise or leaving the building if you feel that is necessary.

- Remember, even if there are workers on your floor, you should be able to leave the floor by one of the two exits. So, you could use the lifts/stairs at the other end to where the workers are. Please remember not to use the lifts in the event you hear an alarm, leave the building using the nearest staircase. This will be shown on the fire signage within your block.
- The workers will be wearing full protective equipment, including protective clothing, gloves, and masks.
- The workers will carry anti-bacterial spray with them at all times.

We understand this is a very troubling time for everyone, and we understand you may be concerned with people coming into your block. Please be assured that Network Homes and AJS take the safety of residents and staff very seriously and are installing these alarms as we believe it will make you safer in your homes.

If you want to ask any questions, then please contact me on **0300 373 3000** or [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

Yours sincerely



Sam Drinkwater  
Neighbourhood Team Leader (Building Safety)