



Dear Resident,

We hope that you are remaining well in these difficult times.

You will have seen from our recent communications that the Interim Fire Strategy will remain in place and fully manned throughout the course of this current coronavirus situation and the fire wardens will continue to perform all of their normal duties.

As you will hopefully be aware, your block has a communal fire alarm and sounder within each property which are all wirelessly linked and are battery powered. It is important that the batteries are checked and replaced if required at regular intervals.

If the small light on your sounder is flashing red or has stopped flashing, you need to contact the Fire Warden Team immediately on 07826 866 998 to arrange for your battery to be changed. To check the light on your sound you may need to observe the light for upto a minute.

The next battery change is now due and for your safety, we will be changing them from Monday 27th April 2020.

We fully understand the heightened concerns around access being granted during this time and can assure you that the following measures will be observed for all visits.

- All visiting wardens will wear protective face masks, disposable gloves and shoe covers.
- Access can be achieved at a specified date and time with the front entrance door being unlocked to prevent any contact between the resident and the warden.

While we fully appreciate all of the uncertainty facing us currently, we are very mindful of the need to maintain the integrity of the Fire Strategy at TNQ and trust you will understand that this action is essential.

Please contact the Fire Warden Team on 07826 866 998 or email at info@tnq-london.com to arrange a suitable date and time for the batteries to be replaced. Appointments will normally be arranged between 9am & 5pm Monday to Friday but in exceptional cases or emergencies changes are available outside these times.

We thank you in advance for your assistance.

Kind Regards,